



**SBS REPORT PREPARED FOR
PEDERNALES ELECTRIC COOPERATIVE
12 JUNE 2023**

2023 Director Election

Survey & Ballot Systems
7653 Anagram Drive
Eden Prairie, MN 55344-7311
800-974-8099
surveyandballotsystems.com





June 12, 2023

Don Ballard
VP, Legal Services
PO Box 1
Johnson City, TX 78636-0001

Dear Mr. Ballard:

As the election contractor, we are pleased to provide you with the official tabulation for the 2023 Director Election from ballots qualified in accordance with the election specifications, as approved by the Pedernales Electric Cooperative.

The following reports are tabulated from ballots received on or before June 9, 2023. These certified results account for 10,618 ballots cast from 93,309 eligible members, yielding a participation rate of 11.38%.

Also provided are supporting reports, including a Votes by District, a Voters by Email by Media, a Voters by Analytics, a DirectVote® Rating and a DirectVote® Comments Report.

We greatly appreciate the opportunity to serve the Pedernales Electric Cooperative with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

Melissa A Fiala

Melissa Fiala
Quality Assurance Specialist

Enclosure(s)



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

Summary:	Page 1
Results:	Page 2
Votes by District:	Page 3
Voters by Email by Media:	Page 4
Voters by Analytics:	Page 5
DirectVote® Rating:	Page 7
DirectVote® Comments:	Page 8

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

Eligible Voters:	93,309
Paper Ballots:	2,869
Web Ballots:	7,802
Duplicate - Paper Removed:	41
Duplicate - Web Removed:	12
Final Paper Ballots:	2,828
Final Web Ballots:	7,790
Total Returns:	10,618
Percent Returned:	11.38%

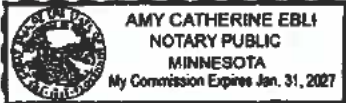
Certified by Survey & Ballot Systems

Melissa A Fiala 6/12/2023

 Melissa Fiala Date
 Quality Assurance Specialist

Amy C. Ebli 6/12/2023

 Notary Public Date



AMY CATHERINE EBLI
NOTARY PUBLIC
MINNESOTA
My Commission Expires Jan. 31, 2027

Sponsoring organization had knowledge of or access to participant login codes.



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

Candidate for Director District 2

Vote for: 1	Votes	Percent	
Emily Pataki	2,739	59.1%	DECISION
Carlos St. James	1,894	40.9%	
	Total Valid Ballots:	4,633	
	Total Unexercised:	10	
	Total Invalid:	2	
	Total Ballots Cast:	4,645	

Candidate for Director District 3

Vote for: 1	Votes	Percent	
Mark Ekrut	2,963	49.7%	DECISION
John Hoffner	1,983	33.3%	
Michael Guess	1,014	17.0%	
	Total Valid Ballots:	5,960	
	Total Unexercised:	6	
	Total Invalid:	7	
	Total Ballots Cast:	5,973	



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 2					
District					
VD2	46,199				
Carlos St. James		403	1,491	1,894	4.1%
Emily Pataki		770	1,969	2,739	5.9%
VD3	47,110				
Carlos St. James		0	0	0	0.0%
Emily Pataki		0	0	0	0.0%
Candidate for Director District 3					
District					
VD2	46,199				
Mark Ekrut		0	0	0	0.0%
Michael Guess		0	0	0	0.0%
John Hoffner		0	0	0	0.0%
VD3	47,110				
Mark Ekrut		917	2,046	2,963	6.3%
Michael Guess		233	781	1,014	2.2%
John Hoffner		486	1,497	1,983	4.2%



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

Email	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Email	76,630	1,967	7,465	9,432	12.3%
No Email	16,679	861	325	1,186	7.1%
Totals	93,309	2,828	7,790	10,618	11.4%



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Login - QRCode	93,309	93,309	7,831	594	7.59%	0.64%
Login - Single Signon	93,309	93,309	7,831	1,779	22.72%	1.91%
Operating System - Window	93,309	93,309	7,831	3,113	39.75%	3.34%
Operating System - MAC	93,309	93,309	7,831	5	0.06%	0.01%
Operating System - Linux	93,309	93,309	7,831	65	0.83%	0.07%
Browser - Internet Explorer	93,309	93,309	7,831	694	8.86%	0.74%
Browser - Firefox	93,309	93,309	7,831	599	7.65%	0.64%
Browser - Safari	93,309	93,309	7,831	2,631	33.60%	2.82%
Browser - Chrome	93,309	93,309	7,831	3,771	48.15%	4.04%
Browser - Opera	93,309	93,309	7,831	18	0.23%	0.02%
Device - Desktop	93,309	93,309	7,831	4,648	59.35%	4.98%
Device - Mobile	93,309	93,309	7,831	3,184	40.66%	3.41%
Top IP Addresses	93,309	93,309	7,831	21	0.27%	0.02%
Top IP Addresses	93,309	93,309	7,831	20	0.26%	0.02%
Top IP Addresses	93,309	93,309	7,831	20	0.26%	0.02%
Top IP Addresses	93,309	93,309	7,831	18	0.23%	0.02%
Top IP Addresses	93,309	93,309	7,831	11	0.14%	0.01%
Top IP Addresses	93,309	93,309	7,831	9	0.11%	0.01%



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Top IP Addresses [REDACTED]	93,309	93,309	7,831	7	0.09%	0.01%
Top IP Addresses [REDACTED]	93,309	93,309	7,831	7	0.09%	0.01%
Top IP Addresses [REDACTED]	93,309	93,309	7,831	7	0.09%	0.01%
Top IP Addresses [REDACTED]	93,309	93,309	7,831	5	0.06%	0.01%

Glossary of Terms Used

Login	Voter logged in and submitted their ballot via the stated method.
Operating System	Voter submitted their ballot using the stated operating system.
Browser	Voter submitted their ballot using the stated browser.
Device	Voter submitted their ballot using the stated device type.
Top IP Addresses	Voters submitted their ballot via the stated Internet Protocol (IP) Address.

Note: Analytics with an asterisk (*) measure Clicks ONLY.

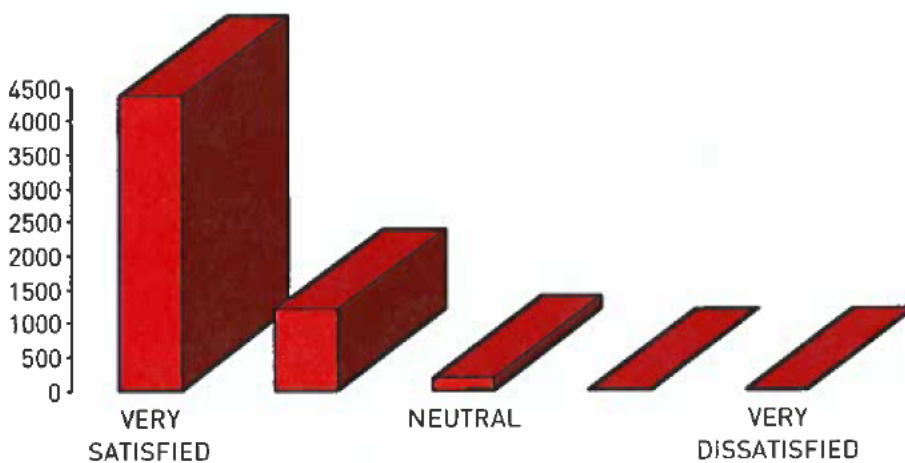


PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

Rating	Count	Percent	Count	Percent
VERY SATISFIED	4,386	56.0%	4,386	75.4%
SATISFIED	1,206	15.4%	1,206	20.7%
NEUTRAL	195	2.5%	195	3.4%
DISSATISFIED	15	0.2%	15	0.3%
VERY DISSATISFIED	15	0.2%	15	0.3%
NO COMMENT	2,014	25.7%		
TOTAL	7,831	100.0%	5,817	100.0%

Cumulative Breakdown:

(Less "No Comment")	Count	Percent
Very Satisfied or Satisfied	5,592	96.1%
Dissatisfied or Very Dissatisfied	30	0.5%





PEDERNALES ELECTRIC COOPERATIVE 2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Its clear and nicely designed
VERY SATISFIED	Very easy would 100% recommend
VERY SATISFIED	easy to do
VERY SATISFIED	Easy voting for a senior without a car.
VERY SATISFIED	Easy, guide step by step
VERY SATISFIED	Easygoing
VERY SATISFIED	Quick and easy and I love how you have their bios right there for us to read.
VERY SATISFIED	Simple and easy
VERY SATISFIED	This was easy
VERY SATISFIED	very easy to vote via smart hub. Appreciated that I could read the candidates bios right from the ballot. Also appreciate that the voting process is open for an extended period and that there are many ways to cast my ballot.
VERY SATISFIED	Fast and easy
VERY SATISFIED	Voting and reading the candidate bios was easy to navigate and the entire process took less than 30 seconds after reading the candidates bios and other documents.
VERY SATISFIED	I appreciate the access to the background information for the candidates.
VERY SATISFIED	Everyone should vote like this
VERY SATISFIED	Super easy to use.
VERY SATISFIED	Very easy and I liked the profiles on the candidates
VERY SATISFIED	Easy and quick!
VERY SATISFIED	Awesome process!!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy simple way to Vote
VERY SATISFIED	The easiest voting process! 12/10
VERY SATISFIED	Instructions were easy to follow and process worked well.
VERY SATISFIED	Super easy and convenient
VERY SATISFIED	As such PEC is doing fine and I am sure the chosen candidate will contribute for further home owner friendly in critical times.
VERY SATISFIED	Very easy and streamlined.
VERY SATISFIED	The online voting system was easy to use and I appreciated the ability to view the candidates' bios.
VERY SATISFIED	Very easy!
VERY SATISFIED	Good system. Provided needed info and a convenient link to cast my ballot. Thanks!
VERY SATISFIED	Smooth and seamless
VERY SATISFIED	very well constructed and user friendly
VERY SATISFIED	No comment
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Easy to do, having a direct link to each candidate's bios really helped make the voting process easier
VERY SATISFIED	Extremely easy and efficient
VERY SATISFIED	I hope good person gonna win
VERY SATISFIED	On the questionnaire, I'd like a question about the candidate's priorities, if elected. For incumbents, it'd be great to read about what they believe their past successes have been.
VERY SATISFIED	This is simply amazing. Most simplified process I've ever see.
VERY SATISFIED	This was super cool, thank you!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy and fast
VERY SATISFIED	Multiple options for Voting were provided which is an excellent idea. Thank you for making this easy process.
VERY SATISFIED	Finally a modern way to vote!
VERY SATISFIED	Pretty simple and straight forward voting process. Kudos!
VERY SATISFIED	The process is very simple and straightforward.
VERY SATISFIED	so easy. appreciate having the link in the email
VERY SATISFIED	Easy to cast vote and good information on candidates
VERY SATISFIED	Quick and easy to use!
VERY SATISFIED	Everything Good thanks
VERY SATISFIED	very easy
VERY SATISFIED	The entire process was streamlined. I went from not knowing much about either of the candidates to having much of the information I needed to aid in my decision.
VERY SATISFIED	Easy! Appreciate that there were comprehensive bios for the candidates available that helped me make an informed choice.
VERY SATISFIED	It was helpful to have the mailed ballot to read over the candidate bios. But convenient to vote online.
VERY SATISFIED	Easy and liked bio was readily available.
VERY SATISFIED	This was super easy, I am so glad there was a way to do this quickly online.
VERY SATISFIED	Was right to the point. And easy to, understand.
VERY SATISFIED	Very easy, straightforward, and fast.
VERY SATISFIED	Easy



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Good insight on candidates and the entire process was way too easy
VERY SATISFIED	I appreciate the opportunity to read each candidate's bio prior to voting. This was VERY EASY!
VERY SATISFIED	Easy and fast. Excellent.
VERY SATISFIED	Very easy and quick to do! Thank you.
VERY SATISFIED	Simple
VERY SATISFIED	Thanks for such an easy voting process. It seems to have worked great.
VERY SATISFIED	Thank you for the very easy process in casting my ballot. The instructions were easily explained and to follow. I like the option to change my vote although I didn't. I didn't choose the optional choice as I use budget billing. I like the choice for others if they wish.
VERY SATISFIED	Appreciate the opportunity to vote for PEC board members.
VERY SATISFIED	The voting process was so very easy!!
VERY SATISFIED	Great Bio details, very well organized and easily accessible.
VERY SATISFIED	This process is quite simple and I like how PCE takes good care of their customers I am voting for the best fit in my view, plus for the chance to win some credits best of lucks to everyone.
VERY SATISFIED	Click, click done. All voting should be so simple.
VERY SATISFIED	I liked how I could toggle back and forth between the two candidates. It helped me make my decision.
VERY SATISFIED	Very easy. Thank you!!!
VERY SATISFIED	Very easy and convenient



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The voting process is extremely easy to understand and simple to use.
VERY SATISFIED	Worked great.
VERY SATISFIED	Very easy to do.
VERY SATISFIED	I was able to find info on the candidates and easily vote. Nice!
VERY SATISFIED	Very easy to use and very time efficient
VERY SATISFIED	Having the BIOs attached to the candidates is an amazing benefit to the voter and helped me to make a more informed decision. Thank you for this and I hope this process expands to other democratic processes in the state and country.
VERY SATISFIED	Very easy process! Appreciate the candidate detailed information.
VERY SATISFIED	Excellent bio and easy voting process! Thank you!
VERY SATISFIED	Easy to understand the voting process.
VERY SATISFIED	Good job with covering physical and email notifications, and web voting process is clear and straightforward.
VERY SATISFIED	Voting process is very easy
VERY SATISFIED	Easy & not time taking
VERY SATISFIED	I wish all voting was this easy! I loved having the candidates' information accessible within the ballot
VERY SATISFIED	Very easy. Love it.
VERY SATISFIED	Process was easy to follow.
VERY SATISFIED	Super easy! Thank you.
VERY SATISFIED	It was very easy and informative.
VERY SATISFIED	Got a short bio for each candidate, and very easy to use voting setup. Feels secure since it's after login. Good job guys!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The Ballot process was incredibly straightforward and very easy to use Having the bio information readily available was great
VERY SATISFIED	Easy & user friendly way to vote.
VERY SATISFIED	QR code made it easy
VERY SATISFIED	Easy and simple.
VERY SATISFIED	So easy to understand who I'm voting for and easy to vote. Thanks for making this simple!
VERY SATISFIED	Extremely easy to vote. The bio of each candidate was very complete and informative. It made my choice easier
VERY SATISFIED	Much easier thank you
VERY SATISFIED	Good as it gets.
VERY SATISFIED	Very clear instructions. The process was easy.
VERY SATISFIED	Super easy. Thanks!
VERY SATISFIED	Great
VERY SATISFIED	Simple, straightforward , easy to use. thank you
VERY SATISFIED	This was way easier than I thought it would be. Having the personalized link to the ballot emailed to me was very helpful. Also, thank you for including an option to participate in the Power to Change program.
VERY SATISFIED	Doesn't get much simpler than this.
VERY SATISFIED	QUICK AND EASY
VERY SATISFIED	Very easy to vote! Much better than the paper process. Thank you.
VERY SATISFIED	Easy and informative.
VERY SATISFIED	Very easy to view candidates and vote!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Wise use of technology. Essential information, if provided.
VERY SATISFIED	The voting process works fine. Thank You
VERY SATISFIED	Loved the web voting process.
VERY SATISFIED	thank you
VERY SATISFIED	QR code made it very easy! Thank you!
VERY SATISFIED	easy, clear, apparently secure.
VERY SATISFIED	Made it easy for me to review the candidates' bios and cast my vote. Good work!
VERY SATISFIED	links worked and provided good info about what I was voting on.
VERY SATISFIED	I read the bios and voted ONLY because of the PEC credit give-aways! Smart incentive to take the 10 minutes to cast an informed vote. Sad but true!
VERY SATISFIED	Easy way to vote without mailing in a ballot and prefer to do so in future elections to save on paper waste, postage, and handling.
VERY SATISFIED	I appreciate the convenience of voting online and the statements provided by the candidates.
VERY SATISFIED	I appreciate the streamlined process so I didn't have to login again.
VERY SATISFIED	Very convenient.
VERY SATISFIED	Information presented very concise format. Easy to understand. Easy to vote.
VERY SATISFIED	Straightforward process v
VERY SATISFIED	Very easy to use and straightforward.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Was disgusted to receive the numerous postal service mailings from one of the candidates. Aren't we now able to digitally bypass those old wasteful habits?
VERY SATISFIED	Clear instructions. Easy to use.
VERY SATISFIED	It's simple to cast my vote. I have been a satisfied customer for 21+years
VERY SATISFIED	Great. way to vote !
VERY SATISFIED	Thank you for making this process easy to do.
VERY SATISFIED	Informative. Easy to use.
VERY SATISFIED	Thanks for keeping it easy! Now, about lowering the power availability charge...:)
VERY SATISFIED	Fast and very easy to use. I really liked the ability to view each person's bio with the simple click of the pointer.
VERY SATISFIED	quick and easy online process....love it
VERY SATISFIED	Candidate information and statement being easily accessible from the ballot is very helpful
VERY SATISFIED	Excellent and efficient! Thanks!
VERY SATISFIED	Quick and easy.
VERY SATISFIED	This was extremely simple and helpful.
VERY SATISFIED	Very easy to complete, was not time consuming and I felt good for voting as we all should.
VERY SATISFIED	Easy and efficient! Well done.
VERY SATISFIED	Would be nice To have them in the magazine as well so we could see bios side by side.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Bio information is great to have.
VERY SATISFIED	Quick & easy, very positive experience, thank you!
VERY SATISFIED	Very straightforward. No having to search for the correct links. Thank you for making it simple.
VERY SATISFIED	Performance and functionality were excellent.
VERY SATISFIED	Fast and convenient. I love that you allowed a lot of room for plenty of text from each candidate to explain their history/skills/priorities also.
VERY SATISFIED	This process made voting easy. Thank you.
VERY SATISFIED	Very easy to use. The bio tabs were very useful
VERY SATISFIED	Easy! Thank you!
VERY SATISFIED	It would be nice to include bios of the candidates
VERY SATISFIED	The ease of navigating this ballot was fantastic.
VERY SATISFIED	It was extremely easy to vote. You provided all the information on the candidates, which made the process easy.
VERY SATISFIED	It worked very well!
VERY SATISFIED	It's a very easy process
VERY SATISFIED	There was no issue with the link taking me to the ballot. I was able to look at the bios. Voting was so easy. Thank you!
VERY SATISFIED	I liked having all the documents (e.g., bios, questionnaires, etc.) on hand in the ballot.
VERY SATISFIED	Clear instructions, concise information, logical and easy interactive voting process! Thanks for your work on this one!
VERY SATISFIED	Logical, easy, and a good place (encouragement) for all to get info. Good friendly website.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I like bio right there at our fingertips.
VERY SATISFIED	Efficient and easy.
VERY SATISFIED	Very easy process. I was given all the information necessary to make a decision.
VERY SATISFIED	Very easy to complete.
VERY SATISFIED	Easy peasy
VERY SATISFIED	I appreciate the accessibility of the candidates bios and that they are set up in a way that allows for easy comparison. The information they provided was helpful in making my decision. The voting process was extremely easy and convenient.
VERY SATISFIED	very simple and easy
VERY SATISFIED	Easy to do. Thanks for the ease of process!
VERY SATISFIED	Fast & easy
VERY SATISFIED	Thank you for making this process so user friendly.
VERY SATISFIED	I'd been putting it off but you made it so easy. Loved the bios. Thanks for putting this together.
VERY SATISFIED	Wish you had more information on the candidates. Such as spouse name and where they grew up. Thanks for the easy voting system everyone. I appreciate you all
VERY SATISFIED	Quick and easy
VERY SATISFIED	I appreciate how easy PEC made it to vote this year
VERY SATISFIED	Very user friendly. Paperless is best.
VERY SATISFIED	I liked being able to read their bios during the voting process. Thank you.
VERY SATISFIED	Simple process



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy to use. I liked having bio by each candidate.
VERY SATISFIED	Super convenient with lots of relevant information on each candidate.
VERY SATISFIED	easy
VERY SATISFIED	Kuddos to PEC on the design of the on-line voting process. It is very efficient way to display the information about each candidate and to be able to toggle through the info on each.
VERY SATISFIED	Good deal
VERY SATISFIED	Great background information on the candidates, and very easy to cast my vote.
VERY SATISFIED	Excellent process.
VERY SATISFIED	Very quick and easy. Good job.
VERY SATISFIED	It's convenient and easy to vote online.
VERY SATISFIED	Easy, no fuss!
VERY SATISFIED	Very easy and clear process. Thank you for the Email reminder to vote.
VERY SATISFIED	Very easy and efficient!
VERY SATISFIED	I really appreciate that you have everything we need as far as bios and questionnaires on you site and ballot. It made voting very easy thru your hub.
VERY SATISFIED	Efficient, fast, and easy!
VERY SATISFIED	The process was very simple and we appreciate being able to view bios for the candidates quickly and easily.
VERY SATISFIED	The Process for voting was made to be simple and effective.
VERY SATISFIED	User-friendly access to see bio of each candidate.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was very nice to have the detailed bio's of each candidate with easy click and view access.
VERY SATISFIED	Very quick and easy voting process
VERY SATISFIED	Happy to get to vote in this manner.
VERY SATISFIED	Easy!
VERY SATISFIED	Great job on not requesting to log in etc to be able to vote , But I am assuming the taken was included when I selected the link from my email
VERY SATISFIED	Easy for a non-technical senior. Thank you!
VERY SATISFIED	Wonderful to have all the information about the candidates in just a click??
VERY SATISFIED	I'm confident in the choices that PEC proposals put before us.
VERY SATISFIED	Easy process.
VERY SATISFIED	The on line voting process is quick, simple and easy to use.
VERY SATISFIED	Very much appreciate the links to their bio's...
VERY SATISFIED	Easy I had the mail in ballot in my purse but just voted online
VERY SATISFIED	I appreciate the in depth bios of the candidates included in the ballot
VERY SATISFIED	very convenient.
VERY SATISFIED	Loved reading the bios
VERY SATISFIED	That was easy!
VERY SATISFIED	Clear, easy
VERY SATISFIED	5-24-2023 Liked that voting process was user-friendly.
VERY SATISFIED	So clean and simple to do and so many options for how to do it.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you for making it available online!
VERY SATISFIED	Thanks for sending out the bio for both candidates, it was a one-stop shop to make a choice and submit a ballot. Kudos.
VERY SATISFIED	Voting online was very easy. I liked that there were links to candidate bios.
VERY SATISFIED	Super easy.
VERY SATISFIED	I wish all elections were this informed and easy. Thank you for providing the bio and position statements.
VERY SATISFIED	So easy to vote and loved the bios on the two candidates. I have never voted before and this was super easy and informative.
VERY SATISFIED	Thank you for making the process easy to understand and complete. Much appreciated in todays complex world.
VERY SATISFIED	Great way to do this. Paper is old school and we need to use current technology
VERY SATISFIED	Much better!
VERY SATISFIED	I could not see how to vote from my Smart Hub website but the QRCode took me right to it.
VERY SATISFIED	Very easy!
VERY SATISFIED	I love being able to vote for who I think would be the best candidate for the job! The voting process is great!
VERY SATISFIED	Very convenient and I like.
VERY SATISFIED	I appreciated being able to review the candidates' extensive biographies and list of credentials. Thanks.
VERY SATISFIED	I appreciate the thorough bios and the simple clear process.
VERY SATISFIED	Very easy.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It's great that we can now vote using the SmartHub app!!
VERY SATISFIED	So easy, and having the candidate bios on the site is excellent. I feel well-equipped to vote in this fashion.
VERY SATISFIED	extremely easy
VERY SATISFIED	Easy
VERY SATISFIED	We live in a digital age... thank you for offering digital ballots and bios for the candidates! You have made it super easy for me to cast my vote today!
VERY SATISFIED	Like that we have different ways to vote.
VERY SATISFIED	I like the option of voting online.
VERY SATISFIED	Very easy and self explained.
VERY SATISFIED	None
VERY SATISFIED	easy to do - loved having the bios handy - thx
VERY SATISFIED	Glad for the opportunity to vote
VERY SATISFIED	Convenient- much appreciated
VERY SATISFIED	Well done!
VERY SATISFIED	Easy process and had everything I need to know attached.
VERY SATISFIED	EASY and quick
VERY SATISFIED	Easy to comprehend.
VERY SATISFIED	Excellent performance, thank you!
VERY SATISFIED	Being able to vote electronically, probably ensured that I voted. If I had to do it by paper, I probably would not have voted.
VERY SATISFIED	The bio was very helpful. Thank you
VERY SATISFIED	I am glad to participate in PEC



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Great
VERY SATISFIED	Easy to vote!
VERY SATISFIED	Very clear and easy to vote this way. Thank you!
VERY SATISFIED	Easy to vote.
VERY SATISFIED	Thank you for making the voting simple and easy to access with personalized kink. I don't think I'd bother if I had to sign in a portal or know my account number.
VERY SATISFIED	Very appreciative being able to vote online. Thank you.
VERY SATISFIED	Excellent job with the bios and easy interface. That was much more straightforward than I thought it would be! Thank you!
VERY SATISFIED	This was awesome. Thanks for setting it up.
VERY SATISFIED	I appreciate having a link with information on the candidates right on the ballot. VERY helpful.
VERY SATISFIED	Voting was very easy.
VERY SATISFIED	Super easy, thank you
VERY SATISFIED	Easy.
VERY SATISFIED	Very Easy ... no confusion ...
VERY SATISFIED	Will be on vacation ,so pleased that I can vote online now. Thanks so much!
VERY SATISFIED	Easy!
VERY SATISFIED	This was my first time voting. It was very easy and having the candidates bio is very helpful.
VERY SATISFIED	Quick and simple
VERY SATISFIED	Could not be simpler or better Thank you for not going the stupid route like the Austin City Council



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Should be this easy for ALL elections!!!
VERY SATISFIED	It was really smooth and i enjoyed reading about both candidates bios
VERY SATISFIED	Very well done, clearly to the point.
VERY SATISFIED	Voting was extremely easy and I didn't have a problem with it.
VERY SATISFIED	Very easy
VERY SATISFIED	Worked great. Bio info on candidates very helpful.
VERY SATISFIED	Easy and convenient, both candidates are great it was a a tough choice ..
VERY SATISFIED	Super easy, thank you!
VERY SATISFIED	Easy process.
VERY SATISFIED	Thank you for the simplified, convenient way for us to make our voices heard.
VERY SATISFIED	Very simple and efficient voting process.
VERY SATISFIED	None
VERY SATISFIED	thanks for posting bio info within the voting process.
VERY SATISFIED	[REDACTED]
VERY SATISFIED	Praying that these electronic votes will be counted and verified as the voter intended....unlike that which has plagued the Federal elections process or the USPS mail delivery.
VERY SATISFIED	Very easy process. Relevant candidate background info, questionnaires, and statements are available by hyperlink to review prior to voting.
VERY SATISFIED	Well Done!



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	So much better for elderly citizens to vote online instead of finding someone to drive me to a polling place. Thank you
VERY SATISFIED	This was so easy. Thank you ?? And thanks for keeping my power going this last year. Only was out an hour in the winter and three hours in the summer. AWESOME!!! EXCELLENT! Can't thank you enough. Thank you!!! Perfect!
VERY SATISFIED	Thank You!...For having online voting...it makes it very convenient!!! Good Day!!!
VERY SATISFIED	Seems easy
VERY SATISFIED	Very Easy! First time I have voted in PEC election because it was so simple. Thank you for the option...
VERY SATISFIED	Easy process
VERY SATISFIED	It was simple and easy.
VERY SATISFIED	EASY AND FAST.... THANK YOU
VERY SATISFIED	very easy and straightforward!
VERY SATISFIED	Easy and convenient! Thank you!
VERY SATISFIED	I really liked the ease in voting. A one stop shop! All the information on each candidate easily accessible. Great job!
VERY SATISFIED	Nice and easy!
VERY SATISFIED	Easy access to candidates bios
VERY SATISFIED	Thank you for making it so easy to vote!
VERY SATISFIED	Continue to keep it clear, concise, and simple...



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Liked the QR code option.
VERY SATISFIED	Ideal
VERY SATISFIED	SUPER EASY
VERY SATISFIED	Thank you for making it easy for us to vote. Great job!!
VERY SATISFIED	Very user friendly
VERY SATISFIED	Thanks for including their BIOs to review!
VERY SATISFIED	It doesn't get any easier than this!
VERY SATISFIED	This was easy and painless. Thank you.
VERY SATISFIED	Easy process!
VERY SATISFIED	Thank you for making it easy, convenient & efficient.
VERY SATISFIED	Took less than 5 minutes to complete vote. Easy to follow directions.
VERY SATISFIED	It was very easy. I'm so happy I saw a bio of the candidates.
VERY SATISFIED	user-friendly
VERY SATISFIED	Super easy, thank you!
VERY SATISFIED	The process is smooth and easy to navigate and the Bio sections for the candidates make the process super informative
VERY SATISFIED	Easy pease.
VERY SATISFIED	Very convenient and easy! Thank you!
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Very easy to use! Thank you
VERY SATISFIED	Very easy. Thank You.



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I like the simplicity and the information supplied about the candidates.
VERY SATISFIED	You made it easy!
VERY SATISFIED	Easy, Simple, and VERY Informative of candidate profiles.
VERY SATISFIED	So quick!
VERY SATISFIED	Quick easy and simple
VERY SATISFIED	Easy to use and information is very helpful
VERY SATISFIED	The voting process was very easy, and I appreciate being able to view the bios. However, It was very difficult to choose a candidate when both individuals running for the PEC Board are exceptionally experienced and qualified. I wish I could have voted for both candidates.
VERY SATISFIED	Super easy and quick
VERY SATISFIED	Easy peasy!
VERY SATISFIED	Easy to use. Appreciated the attached candidate bios.
VERY SATISFIED	The instructions and process was easy.
VERY SATISFIED	Super site
VERY SATISFIED	Easy and informative
VERY SATISFIED	already enrolled rounding-up bill. Checked enroll again
VERY SATISFIED	It was easy.
VERY SATISFIED	Really easy to view bios and to vote!!!
VERY SATISFIED	I received instructions via email and found this online process very easy to log on and vote.
VERY SATISFIED	Easy
VERY SATISFIED	Quick and easy



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It is a very good, easy and convenient voting system.
VERY SATISFIED	Clear directions. Easy to understand and variety of options for voting!
VERY SATISFIED	Easy!
VERY SATISFIED	Very straightforward and easy to use!
VERY SATISFIED	Thank you for making the voting process simple and having the candidate's statements easily available.
VERY SATISFIED	Very well-designed framework: simple but thorough with comprehensive bio's that gave in-depth, detailed info that supported my decision process. Fast and simple, just the way I like it.
VERY SATISFIED	It makes voting easy.
VERY SATISFIED	Very easy voting process. Provided all of the information on the candidates that one would need to make a choice and most of all, it did not take long to complete.
VERY SATISFIED	Super easy. Love it.
VERY SATISFIED	It was very easy to vote
VERY SATISFIED	thank you for the election ID and password. It made this year voting process easy to do from home.
VERY SATISFIED	Miss the annual meetings.
VERY SATISFIED	The voting process was easy to understand and use.
VERY SATISFIED	Simple
VERY SATISFIED	really easy and convenient. Like the BIO of each candidate
VERY SATISFIED	Thank you!
VERY SATISFIED	Simple process. Appreciate the opportunity to review bios.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I AM ALREADY ENROLLED IN ROUND UP
VERY SATISFIED	Extremely easy and convenient.
VERY SATISFIED	Easy, nice that the bios are provided on the voting page.
VERY SATISFIED	Easy and quick!
VERY SATISFIED	The bill credits contest helped grab my attention. thank you.
VERY SATISFIED	thank you for including the bios for each candidate.
VERY SATISFIED	Information on candidates was very helpful and the voting process was extremely easy. Very impressive!! Thanks for all you do!
VERY SATISFIED	The process has been very easy. It was easy to learn about9 the candidates and make a selection.
VERY SATISFIED	Maybe, next time to add picture of candidate to their names.
VERY SATISFIED	Voting via the internet was fast and easy. I really appreciate the thought that went into this!
VERY SATISFIED	What a pleasure to voor from the comfort of my own couch. I've lived here for 22 years and have never voted. First time because it was so easy. Thank you!
VERY SATISFIED	super easy and convenient
VERY SATISFIED	Easy to use and background info just click away
VERY SATISFIED	None
VERY SATISFIED	Well organized and easy to follow
VERY SATISFIED	Easy to understand process. Well designed for those of us who do not use the computer very often.
VERY SATISFIED	Very easy and straightforward. I had already looked at the paper ballot but this was easier.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	This so easy and informative
VERY SATISFIED	I can vote like this any time! It was super easy.
VERY SATISFIED	Very easy and convenient to use!
VERY SATISFIED	Easy-to-do instructions
VERY SATISFIED	Simple and easy. Thank you.
VERY SATISFIED	Very simple and straightforward. The bio was essential.
VERY SATISFIED	Very easy with all the required information being available.
VERY SATISFIED	quick and easy
VERY SATISFIED	Simple and straight forward.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Y'all are great. Our electric bill has been very reasonable for the 10 years we've lived in our home thank you again
VERY SATISFIED	WEBSITE EASY TO MANEUVER
VERY SATISFIED	Very easy process. Thank you!
VERY SATISFIED	The voting process was about as easy as it could possibly be. Thanks.
VERY SATISFIED	Really like the way that the voting was laid out. Extremely easy and easily understood.
VERY SATISFIED	Very easy to participate.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Very convenient; Received information on people running for office in the mail (always needed); Easy to submit vote.
VERY SATISFIED	I love you guys and gals

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It worked very well! I appreciated the personalized ballot and the easy access to candidates' bios. Thank you!
VERY SATISFIED	Excellent
VERY SATISFIED	Super easy. Thank you!
VERY SATISFIED	It was quite easy to cast my vote.
VERY SATISFIED	Quite well done.
VERY SATISFIED	Very useful - congrats of doing this
VERY SATISFIED	online is super easy!
VERY SATISFIED	Easy peezy!
VERY SATISFIED	Just out of curiosity, it says voters are entered to win a bill credit. How do you know who I am?
VERY SATISFIED	Introduction of candidates was sufficient and the voting process was easy.
VERY SATISFIED	easy and simple. Really liked the Bios.
VERY SATISFIED	Very easy. Good information about the candidates.
VERY SATISFIED	Very easy!
VERY SATISFIED	Easy to do and expedient
VERY SATISFIED	So easy and convenient!
VERY SATISFIED	Easy to use and I really appreciate how easy it was to read the bios for the candidates without having to leave the page.
VERY SATISFIED	Easy to view candidate bio's and easy to vote!
VERY SATISFIED	SO EASY!
VERY SATISFIED	Easy to vote.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	He was a judge in Jonestown for years and was very fair and concerned about the people's welfare.
VERY SATISFIED	Very easy.
VERY SATISFIED	Web page well put together, easy to look at candidates and they closing arguments.
VERY SATISFIED	Thanks, very easy
VERY SATISFIED	Easy to do.
VERY SATISFIED	Informative, inclusive and user friendly!
VERY SATISFIED	Instructions were simple to follow -- thank you
VERY SATISFIED	Thank you for making it EASY!
VERY SATISFIED	This is amazing way of voting on-line by getting to know about the committee and people and make a decision
VERY SATISFIED	Very straight forward and efficient
VERY SATISFIED	Nice and easy. Thanks
VERY SATISFIED	Thank you for making an online as well as paper ballot available. I appreciated the detailed information on each candidate and even the links to their social media. That gave a more in-depth and all around character information which gives a better view to who you want to pick.
VERY SATISFIED	It's very easy for a near boomer, thanks
VERY SATISFIED	Easy to follow.
VERY SATISFIED	Great voting system. The Bios are particularly helpful and very easy to navigate. Bravo to the programmers that put this up...they did a great job.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Love the convenience and security of electronic voting! I feel assured that my vote won't get lost in the mail and will be counted correctly. Thank you for offering this!
VERY SATISFIED	easy!
VERY SATISFIED	Easy to use and the sidebar bios are very helpful.
VERY SATISFIED	Quick, informative, safe!
VERY SATISFIED	Quick and easy (Good Planning) and seems to me to be sufficiently secure.
VERY SATISFIED	The bios were helpful, but honestly, too limited to really help us make an informed choice. We need more information and better ways to differentiate. Maybe if each candidate participated in a Zoom townhall?
VERY SATISFIED	Thank you for making it easy!
VERY SATISFIED	Very easy interface. Good method of providing information about the candidates.
VERY SATISFIED	It was easy, and I appreciated having the bios available on the side of the ballot. Thank you!
VERY SATISFIED	The biographical information was very helpful and comprehensive. Thanks.
VERY SATISFIED	Efficient, user friendly. Nicely done.
VERY SATISFIED	It was hard initially to find the bios but the mailer made it very easy to read and make a decision. I appreciate the opportunity to have a vote in the future director for PEC.
VERY SATISFIED	Very easy and very quick.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I found the multiple options to vote and the information provided made it very easy to vote. Thank you for that.
VERY SATISFIED	Very convenience
VERY SATISFIED	The bio's were helpful
VERY SATISFIED	Very easy, thank you
VERY SATISFIED	Very convenient to be able to do this online in privacy of my home. Thanks.
VERY SATISFIED	Super easy to navigate. Thanks
VERY SATISFIED	Simple and direct!!
VERY SATISFIED	This was very easy to do.
VERY SATISFIED	I am proud of PEC keeping our costs low I do not know why you have pushed so hard to get Solar I have been a member since 1975
VERY SATISFIED	No problems
VERY SATISFIED	Huh. Electronic voting.
VERY SATISFIED	Quick. Easy. Intuitive. Well done!
VERY SATISFIED	super easy!
VERY SATISFIED	Please do not send me the ballot link until voting is possible. Today is May 24 and I successfully voted. However I received the email on May 16 and on that day when I clicked the voting link the web site advised that voting was not yet available.
VERY SATISFIED	Easy way to vote if you can't be there.
VERY SATISFIED	Easy peasy lemon ?? squeezey
VERY SATISFIED	Directions were easy to understand and easy to access. Thank you.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Quick, easy
VERY SATISFIED	Fairly easy to navigate.
VERY SATISFIED	Easy way to securely vote.
VERY SATISFIED	Excellent
VERY SATISFIED	Very easy and convenient voting method with the short bio of each candidate. Great work!
VERY SATISFIED	This was a very seamless way to vote. I appreciate the candidates bios being so readily available for review.
VERY SATISFIED	Very easy!
VERY SATISFIED	Doing this online is so much easier. Having the bios was very helpful.
VERY SATISFIED	Easy peezy!!
VERY SATISFIED	Thank you for making this easy!
VERY SATISFIED	online voting is a great way to save a stamp and a trip to the post office
VERY SATISFIED	Easy to navigate the electronic voting process.
VERY SATISFIED	Great candidate Board of Directors information mailed to me.
VERY SATISFIED	I am a new member of PEC, but an original Texan. I appreciate the advanced notice for request to vote. I appreciate the reminders that were frequent but not incessant. I also appreciate the openness of the bios and questionnaires submitted by the candidates.
VERY SATISFIED	So easy, wish regular voting were like this.
VERY SATISFIED	VERY EASY AND NICE TO SEE BIOS. THANKS!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy to use. Thank you!
VERY SATISFIED	Makes it very easy to vote.
VERY SATISFIED	Very straightforward and easy to navigate. All links worked so the process was smooth. Lots of info provided which helped decision making.
VERY SATISFIED	Super easy!
VERY SATISFIED	Easy to access and was fairly easy to view all the information about all the candidates prior to making my vote.
VERY SATISFIED	VERY USER FRIENDLY
VERY SATISFIED	Being able to vote electronically was very advantageous, I appreciated being able to read the bios of each candidate before I voted, Very satisfying process.
VERY SATISFIED	It was easy
VERY SATISFIED	I also received a paper enrollment in the mail today - so I was very pleased to see that PEC had advanced to online voting! I did not like seeing the waste of US Snail Mail as I feel there is enough waste in the world already.
VERY SATISFIED	1. The UI/ app is vet convenient to maneuver and adding electronic voting is a great ?? feature
VERY SATISFIED	Short and to the point.
VERY SATISFIED	Loved the simplicity!
VERY SATISFIED	I appreciate the bio links attached to each candidate and the entire process is quick and easy.
VERY SATISFIED	Perfect as it is with the bio of each candidate.



PEDERNALES ELECTRIC COOPERATIVE 2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Liked having the bio's right there, where you vote.
VERY SATISFIED	Liked having the bios of the candidates readily able to view.
VERY SATISFIED	Convenient
VERY SATISFIED	Very easy process! Thanks!
VERY SATISFIED	I like that the each candidates information pops on the side, so I can stay on the voting page.
VERY SATISFIED	Very speedy and convenient
VERY SATISFIED	Super easy to navigate, read the bios, and vote. Thanks!
VERY SATISFIED	Very easy and informative.
VERY SATISFIED	All director candidates seemed to fit well within the company. There was no clear cut choice for myself. Any of the three would be a wise choice, but unfortunately there can only be one. I wish all three the best of luck.
VERY SATISFIED	Great option for voting//let's save paper and postage!
VERY SATISFIED	ballot should only contain voting items, not option to round up bill.
VERY SATISFIED	Made the process very easy. If I had to mail in my ballot, it would decrease my odds of completing. Thank you!
VERY SATISFIED	Quick, straight forward and easy to use
VERY SATISFIED	Great way to vote. I feel it is safe and secure and want to thank PEC for the opportunity to vote in this way.
VERY SATISFIED	Great way to connect and easily voting
VERY SATISFIED	one click to get to the web-site. Another click to vote. Very convenient.
VERY SATISFIED	Website is easy to navigate. All information needed to make an informed choice is provided on the website.

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy as 1-2-3.....
VERY SATISFIED	Well done! The process offered everything a voter needs to make a well-informed decision. Thank you.
VERY SATISFIED	A very easy process!
VERY SATISFIED	Quick and easy process. I especially liked having easy access to the candidates' bios.
VERY SATISFIED	Very Simple and Easy. Great Job !!
VERY SATISFIED	This was great. I am not up to date as much as I should be, and having the detailed bio's was perfect to help me make an informed choice. 10/10
VERY SATISFIED	very easy process. I wish I could like this in govt elections.
VERY SATISFIED	It was simple. Perhaps a short video intro from the candidates would help, to ensure people vote make an educated selection of subjects that matter to them.
VERY SATISFIED	Thank you for making this process so easy! I especially appreciated the direct link to review each candidate's bio & accompanying information
VERY SATISFIED	So easy! Thank you.
VERY SATISFIED	I am very happy to see the candidate bios and questionnaires easily accessed from the ballot. Making this type information accessible in the most important locations is critical to the voting process.
VERY SATISFIED	Quick and easy. I like that.
VERY SATISFIED	Easy ballot
VERY SATISFIED	Would have done it sooner if I had known how easy it is



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Good job. I appreciate the candidate bios and statements in the USPS mailing.
VERY SATISFIED	Hey this was super easy! and your customer service is always marvelous. Thanks!
VERY SATISFIED	this is awesome !
VERY SATISFIED	Very Efficient Process
VERY SATISFIED	Could not be easier:)
VERY SATISFIED	I like how easy to vote and participate in the coop. I appreciate the well-run PEC cooperative. Well done! Keep up the customer-centric activities including the PEC monthly publication.
VERY SATISFIED	Easy to follow
VERY SATISFIED	Simple and easy to cast ballot
VERY SATISFIED	Very easy to do and like that the bios were easily accessible.
VERY SATISFIED	I wish county voting was this easy...
VERY SATISFIED	It was quick and easy!
VERY SATISFIED	liked the bio ifo that came in mail allowed me more time to evaluate each candidate
VERY SATISFIED	this was very easy and quick I liked that I was able to read about each candidate qualifications
VERY SATISFIED	Liked bio
VERY SATISFIED	The voting process was very user friendly.
VERY SATISFIED	Love how easy this was
VERY SATISFIED	Excellent system, simple and intuitive, good formatting.

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	So easy and convenient. I likely would not have voted without this option. Not because I don't want to, but because life gets so busy I would have forgotten.
VERY SATISFIED	Thank you, PEC!
VERY SATISFIED	Very easy and intuitive to navigate - the way the bios were done made it easy to read.
VERY SATISFIED	It was incredibly easy!
VERY SATISFIED	Glad to have the link that took me directly to voting provisions. Liked the bio info right next to candidate's name.
VERY SATISFIED	Easy to vote
VERY SATISFIED	very smooth
VERY SATISFIED	I like the fact that I can view and read candidate bios and questionnaires
VERY SATISFIED	Great process, thank you.
VERY SATISFIED	We'll organized. Easy to find info and to vote.
VERY SATISFIED	Thank you for providing the candidate bios. All fantastic options, this was not an easy vote!
VERY SATISFIED	It was an easy process from start to finish.
VERY SATISFIED	Great Job
VERY SATISFIED	I love PEC. I am very happy with how affordable you make electricity
VERY SATISFIED	I appreciated the bios for each next to them. I had begun Googling them, but found the bio link convenient
VERY SATISFIED	The bios with pictures were great. Thank you for providing this information to assist with making a choice.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	You made it easy and convenient to vote! Thank you
VERY SATISFIED	You have layed out the candidates, their background, contributions and accolates. Very well done. Thank you.
VERY SATISFIED	I enjoyed reading/learning about these guys and I'm thankful for those who desire to serve.
VERY SATISFIED	Thank you for making it extremely easy to read the bio of each candidate, as well as easy voting process.
VERY SATISFIED	It is easy and saves time.
VERY SATISFIED	Easy to read and explore the candidate information through the links provided. Great system.
VERY SATISFIED	Very easy instructions to cast my vote ty
VERY SATISFIED	Thank you. This process was very easy to access and use.
VERY SATISFIED	Easy process
VERY SATISFIED	Very nice interface
VERY SATISFIED	The process is clear and the steps are easy. It was a pleasure to choose among such well qualified candidates.
VERY SATISFIED	This voting process was so easy, I really liked it. The difficult part was selecting only one person from the list of three qualified candidates.
VERY SATISFIED	Very easy, like all the information involved
VERY SATISFIED	So very easy and user friendly. Also provides info on the process and the candidates.
VERY SATISFIED	I've Been a customer for almost 13 years and very thankful for PEC excellent customer service, spirit of community, and quality of services. Thank you



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Wow, that was easy! Wish others had the same attention to making things easy for their customers.
VERY SATISFIED	Easy!
VERY SATISFIED	Simple Easy Quick
VERY SATISFIED	Easy as it gets!
VERY SATISFIED	Easy and quick! Thank you for providing the opportunity to vote online.
VERY SATISFIED	UI was very good, in the future it would probably be more fair to allow font changes for everyone running or maintaining some form of uniformity. Seemed biased in favor of current board member.
VERY SATISFIED	The voting process was very easy to complete, as it should be. Thank You!
VERY SATISFIED	It was very easy and quick. Thank you
VERY SATISFIED	The Bio's of each candidate are very informative and helpful. The process is user friendly - no issues. Thank you!
VERY SATISFIED	Data was organized and easily accessible. Excellent process.
VERY SATISFIED	easy
VERY SATISFIED	Very smooth process
VERY SATISFIED	Quick an easy. Loved that I could access each person's bios if I wanted to.
VERY SATISFIED	Well designed for easy access to info and execution.
VERY SATISFIED	Super easy, super fast, super convenient.
VERY SATISFIED	Was very easy to find and follow through.
VERY SATISFIED	Very quick and efficient!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you for making voting so easy. Can you teach this to the legislature?
VERY SATISFIED	Process was quick and easy.
VERY SATISFIED	The ballot was easy to understand, and the bio provided for each candidate was helpful before making my decision
VERY SATISFIED	I like all the online material for the candidates as well as the voting confirmation email. Thank you for stream lining this process. Maybe you can use this type of process in reporting PEC issues?
VERY SATISFIED	Very helpful to have the candidates bio's included on the ballot.
VERY SATISFIED	I'm always pleased with the level of service I receive from Pedernales Electric and with the focus of customer satisfaction. Thank you.
VERY SATISFIED	Thank you for making it so easy to vote!
VERY SATISFIED	This voting option made things extremely easy
VERY SATISFIED	Easy peasy!
VERY SATISFIED	Great per
VERY SATISFIED	Thanks for having the links to the bio's
VERY SATISFIED	Easy to read and understand.
VERY SATISFIED	sending the email to members for voting with bios, links to other information and a direct link to the proper ballot is an excellent way to make voting easy to do. Please continue this method in the future.
VERY SATISFIED	This was such a great way to vote with their bio's just a click away. Thanks

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was Clear, Simple & informative
VERY SATISFIED	Easy to use, like being able to see candidates bios without leaving page
VERY SATISFIED	Fast and easy.
VERY SATISFIED	Easy process! Thank you!
VERY SATISFIED	I love how simple this is and how the candidate's profiles are available right here in the ballot.
VERY SATISFIED	Very easy, straightforward voting process. I liked how I was able to view the candidate's bio on the same site to fully determine and make an accurate vote.
VERY SATISFIED	EASY AS PIE
VERY SATISFIED	easy
VERY SATISFIED	Very easy and I liked the summary of each candidate's qualifications.
VERY SATISFIED	Was very easy to check Bio on each person so it was great.
VERY SATISFIED	very smooth process!
VERY SATISFIED	All of the candidates running for office are superbly qualified. It was a difficult choice. the Online voting process was simple and easy, with quick access to individual bios. -thanks
VERY SATISFIED	Much easier to do than having to go in person to vote! Thank you.
VERY SATISFIED	All worked very well.
VERY SATISFIED	Ease of process and nice to have candidate info linked for easy access.
VERY SATISFIED	Very easy

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I think it should be mandatory that any candidate for any office should have to state whether he supports a republican or democrat or independent party
VERY SATISFIED	Simple and quick
VERY SATISFIED	Worked great on my iPhone
VERY SATISFIED	I prefer to use the electronic method to submit a vote.
VERY SATISFIED	VERY SIMPLE, THANK YOU
VERY SATISFIED	Thanks for providing the bios.
VERY SATISFIED	Thank you for bio's it was helpful in getting to know what candidates value.
VERY SATISFIED	Super easy.
VERY SATISFIED	Very easy
VERY SATISFIED	Very easy process and good summary of candidates biography.
VERY SATISFIED	I like how you provided bios for each candidate. I probably would not have taken the time to research them myself had you not included this information. I feel like it was enough info to make an informed decision.
VERY SATISFIED	Good job! Process was painless, easy and quick.
VERY SATISFIED	Easy....it all worked flawlessly!
VERY SATISFIED	Why can't we do this for all Texas elections, bless you!!
VERY SATISFIED	This is a nit, but could you make the bio sidebar wider? It would make for more comfortable reading of those long bios.
VERY SATISFIED	Thanks for making it very easy to cast a ballot.
VERY SATISFIED	Thanks for keeping it so easy!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I am impressed! Very clear directions, easy access. Wish all voting situations were this organized.
VERY SATISFIED	A prerecorded "debate" of the 3 candidates would have been an interesting addition to the information process if the 3 candidates were willing to participate.
VERY SATISFIED	Very convenient
VERY SATISFIED	Its a smooth user experience I would say. Sitting at home and voting experience is excellent.
VERY SATISFIED	It was quick and easy!
VERY SATISFIED	Was a very easy process
VERY SATISFIED	This process was smooth and. It confusing
VERY SATISFIED	thank you for the opportunity to vote
VERY SATISFIED	What a shame there is not room on the board for Mr. St James and Ms. Pataki. Both imminently qualified.
VERY SATISFIED	Very easy
VERY SATISFIED	Easy but secure voting method. Thumbs up.
VERY SATISFIED	I loved how easy it was to read everyone's bio right on the ballot before voting.
VERY SATISFIED	Very easy
VERY SATISFIED	Straightforward and user friendly. I particularly liked the ability to see the candidates' bios next to their names on the ballot.
VERY SATISFIED	Super easy and quick. Thanks!
VERY SATISFIED	Voting online makes it easy to vote, otherwise, I would have forgotten.
VERY SATISFIED	Easy to use, thank you for providing bios!



**PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION**

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Excellent process. Quick and easy. All information needed made available. Thanks.
VERY SATISFIED	Very easy and clear process
VERY SATISFIED	Very straight forward and easy to complete.
VERY SATISFIED	Makes it very easy to vote.
VERY SATISFIED	simple and precise.
VERY SATISFIED	Very easy to use
VERY SATISFIED	The bio information is extremely helpful and important
VERY SATISFIED	Very good interface showing additional documents (bio, candidate answers to questions, etc). Was very pleasantly surprised.
VERY SATISFIED	Piece of cake! Thanks for making it possible to vote online.
VERY SATISFIED	App voting was easy and convenient.
VERY SATISFIED	Simple form. View biography button was very helpful in choosing which candidate to vote for.
VERY SATISFIED	Would appreciate any links to local news organizations that summarize the various candidates' positions and qualifications.
VERY SATISFIED	Easy & Accessible
VERY SATISFIED	Seamless
VERY SATISFIED	Loved the links to candidate bios and questionnaires.
VERY SATISFIED	This was very easy to navigate.
VERY SATISFIED	Wish all local, state, and national elections were this simple.
VERY SATISFIED	It was a lot simpler and easier to do than I anticipated it would be.
VERY SATISFIED	Smooth and easy.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy and smooth process has been setup for voting. Great work!
VERY SATISFIED	This voting process was easy to navigate and easy to understand.
VERY SATISFIED	I had the candidate information so was able to make my decision ahead of time. Quick and easy!!
VERY SATISFIED	Hope to win
VERY SATISFIED	easy, still good info for educated decisions by easily pulling up the bio. Excellent!
VERY SATISFIED	Thank you!
VERY SATISFIED	Thank you for making it so simple to vote online!
VERY SATISFIED	Liked the presentation of the Bio's for the candidates for office.
VERY SATISFIED	Loved the quick way to view the individual Bio's quickly.
VERY SATISFIED	Great option. Super easy and wish all elections worked this way
VERY SATISFIED	Very easy, thank you, I always appreciate the ability to vote electronically
VERY SATISFIED	Super easy to vote. Thank you very much.
VERY SATISFIED	The voting process was very simple and effective. I was able to view the candidates bio and decide who I wanted to vote for.
VERY SATISFIED	Including the bios electronically is great. PEC should consider using electronic communications more and fewer mailings.
VERY SATISFIED	Easy
VERY SATISFIED	This process was simple to understand, the directions were easy and simple, and the execution, confirmation and process was simple and easy. Good work.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Nice being able to review the candidates profiles in a condensed form.
VERY SATISFIED	You have 3 very qualified candidates!
VERY SATISFIED	Easy to do.
VERY SATISFIED	very convenient and straight forward
VERY SATISFIED	Thanks for making it super easy to vote!
VERY SATISFIED	Sweet, simple, short.
	Great!
VERY SATISFIED	Easy peasy
VERY SATISFIED	Easy. Custom bios on candidates.
VERY SATISFIED	Simple & straightforward & easy to use.
VERY SATISFIED	Already in power of change and happy with it.
VERY SATISFIED	Easy peasy
VERY SATISFIED	This was so simple and easy!
VERY SATISFIED	Simple, easy, well instructed.
VERY SATISFIED	This voting was very easy for me. Keep up the good work PEC.
VERY SATISFIED	thanks! it was easy to do it online and the form was very clear!
VERY SATISFIED	Quick & Easy !
VERY SATISFIED	None
VERY SATISFIED	I couldn't select any level of satisfaction above. However, I was very satisfied with the online ballot and was glad that the ballot included the bio on each candidate. It was a difficult choice. All three were excellent candidates.
VERY SATISFIED	so easy



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Super easy.
VERY SATISFIED	first time to vote because I could vote on line.
VERY SATISFIED	Good job.
SATISFIED	Easy to read the bios and submit the ballot
SATISFIED	Thanks for making it simple and efficient.
SATISFIED	Straight forward.
SATISFIED	The way it was worded it sounded more complicated. Once I clicked on my link it was very simple. Just say click on your link to vote.
SATISFIED	TY, for letting Vote.
SATISFIED	NA
SATISFIED	Would be helpful to understand more about what each candidate brings to the table and how they plan to be a steward of PEC and why I should care as a consumer. The bios are wonderful, but I am left with questions. Thank you!
SATISFIED	Good easy interface
SATISFIED	The information provided was enough for me to research them on my own to find fit whom I wished to cast my ballot.
SATISFIED	Extremely easy to vote. The bio summary came in handy!
SATISFIED	Thank you for providing the BIO's of candidates. Very useful.
SATISFIED	Voting online is not as seamless as it should be. Clicking on links for bios, etc should take you back to the the voting page but do not. This is a minor inconvenience that can be easily corrected. That's why I gave a satisfied rating.
SATISFIED	Very easy process



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Believe you will get more to participate.
SATISFIED	This election as a "new resident" looks good. I moved from out of state in April. I've read published Candidate information and think I made the best choice. Thanks for allowing newbies to vote.
SATISFIED	It works
SATISFIED	Seamless process; no complaints. Wish the best of luck to all candidates.
SATISFIED	Good
SATISFIED	Voting was very easy.
SATISFIED	Voting was easy using the link sent by PEC in an email.
	However, the physical mail that contained the instructions, ballot and "how to vote online" DID NOT WORK.
SATISFIED	Thanks for this opportunity
SATISFIED	It would have been nice to see a video of all the candidates speaking and providing their view of why they should be elected instead of a write-up.
SATISFIED	Easy to vote
SATISFIED	Process is good, no comment about it.
SATISFIED	Would be better if the vote info in front page
SATISFIED	It's easy to vote and very convenient for me.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I like that this voting system gave us the ability to view bios, but I wish the bios were required to outline specifically what each person planned to do moving forward.
SATISFIED	Why not make it all online ballots and save we customers all the mailing and printing costs that just gets tossed in the trash...?
SATISFIED	bios were very helpful.
SATISFIED	webpage background color is grey with black lettering..hard to read.
SATISFIED	Having the candidate bios available with the ballot was appreciated.
SATISFIED	It was a bit tedious.
SATISFIED	The mobile version of the hub would redirect to a missing page error when tapping vote now, but placing it in desktop view resolved this issue.
SATISFIED	Easy process
SATISFIED	Very easy system. Hopefully it will be successful!
SATISFIED	Made it easy to accomplish
SATISFIED	It was simple, precise, and easy to navigate.
SATISFIED	It was very easy to do.
SATISFIED	Easy to use.
SATISFIED	Took a little time to find the voting button on the home page.
SATISFIED	Very easy and I appreciate the links to each candidates bio and credentials.
SATISFIED	Super easy!



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Thanks to the inclusion of supporting docs, like Q&A and COI, I found this method to be far more desirable and efficient.
SATISFIED	Thank you for making this easy. Much better than using the mail or having to look up my PEC ID/password.
SATISFIED	Voting online was very convenient. I would like a little more information about what tasks a District director does, in order to be more informed on choosing a good candidate.
SATISFIED	Very easy
SATISFIED	concerned about security
SATISFIED	Wish mobile experience was better. Seems too clunky
SATISFIED	Honestly, there was not a lot to go on. It would have been nice if there had been concrete points about what board members would seek to change or keep the same. I will say that this year's district 3 slate struck me as very well qualified from their bios.
SATISFIED	great!
SATISFIED	The actual voting process was fine. Notice though that there were discrepancies in supporting notices. I was supposed to have received both an email notice and a paper ballot by Tuesday, May 16. That did not happen by the time I voted on Wednesday, May 17.
SATISFIED	This is fine but I wouldn't want to vote for other elections by this way.
SATISFIED	Should have a faster, recent and prominent way to find/feature candidate's profiles- otherwise all else good.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	It was simple and easy. I really liked a brief bio-data about both candidates since I don't know either of them.
SATISFIED	Easy voting. It would have been nice to read unedited comments from each candidate about the other candidate.
SATISFIED	Instructions weren't as clear as I'd like. The email was about voting, but the first link took me to my account not to voting.
SATISFIED	Very Easy to do
SATISFIED	Very easy, convenient voting process. Liked the included links to each candidate's bio for review prior to voting. Liked that the process is online. Perhaps use environment-friendly e-notification of election, rather than paper mail notification, in future.
SATISFIED	The process was quick and easy. Thank you
SATISFIED	user friendly, thank you
SATISFIED	Some times Power goes out for a seconds. its messing up internet connections and home electronics
SATISFIED	I read the bios on the candidates. I ended up reading three bios that were for a district I can't vote in. It would have been helpful, and saved a lot of time, if I had only been presented with the bios of the people I could vote for.
SATISFIED	It was great to have links to the candidates' bios so I could make a more informed choice of my vote. Casting the ballot was extremely easy and simple. Thumbs up.
SATISFIED	Thank you for a simple interface
SATISFIED	Simple process and the BIO of each candidate helps.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Easy
SATISFIED	Appreciated the Bios. This process was easy to navigate.
SATISFIED	easy
SATISFIED	I feel you did a very good job presenting the candidate's information. The ease of on line access was much appreciated as well.
SATISFIED	I liked the pop out window for each candidate's info.
SATISFIED	It was simple and had links to each candidates bio. thanks
SATISFIED	Bio's were extremely helpful.
SATISFIED	The process is straightforward and easy to navigate.
SATISFIED	Any info you need on candidates are in their bios.
SATISFIED	Easy & effective. Thanks for allowing a virtual online voting opportunity.
SATISFIED	The Vote button wasn't obvious. It would be better if it weren't between two buttons that are always present on the page.
SATISFIED	I had a hard time seeing the vote now button, maybe just me!
SATISFIED	It was very easy to vote and quick.
SATISFIED	Easy to vote
SATISFIED	Thanks you for including the candidates' bios and other information with the ballot. This helped me in determining who to vote for without having to leave the ballot site!!
SATISFIED	Continue with focus on user friendliness and low vulnerability to confusion and error.
SATISFIED	Email wasn't 100% clear, but online voting was easy and liked seeing a link to each candidates bio's.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	we should have the option to both vote, for my husband and myself, or is it per household? That is not made clear.
SATISFIED	Very easy to vote
SATISFIED	The "vote" button was tiny and hard to find.
SATISFIED	Hopefully I did it correctly, and if so it was easy. Thanks
SATISFIED	I do not like getting asked for donations on the voting ballot and the app
SATISFIED	Quick and easy.
SATISFIED	Interesting way of voting. A lot different from Chicago where I'm from
SATISFIED	Amazing
SATISFIED	It seems easy by reading the instructions. I am using the phone app.
SATISFIED	The confirmation email did not list who I voted for.
SATISFIED	Love the fact we were able to read about each candidate before voting.
SATISFIED	I appreciated the ease of reading each candidate's bio & the voting process.
SATISFIED	Make the Vote Now button more prominent
SATISFIED	It is fine as it is.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	It took me a while to realize the candidate "bio" was on the ballot form as a link. I would have preferred it be separate as I was worried I would mis-vote by clicking on links tied to the ballot itself. I think people older than myself may have as much confusion/difficulty finding the bio. info. as I did as I'm rather computer savvy for my age.
SATISFIED	I like that the bios for the candidates were easily available to review before voting.
SATISFIED	Glad it was made quick and easy, with accessible information! I am unsure how my spouse is supposed to vote, if only my email address receives our bills.
SATISFIED	Voting process is easy to navigate. But one big missing item is asking tough questions. E.g. for existing board memebtrs, how do they explain the outages in the last 2 winters on their shift and why would things change?
SATISFIED	Very easy. It would be nice to see a short video of the candidates presenting their vision.
SATISFIED	I wish I had heard of a way to submit questions to be answered by the candidates and that we could review them prior to voting.
SATISFIED	Quick and easy! But easy to manipulate or hack!
SATISFIED	I am already signed up to increase my payment, but you ballot does not show that option.
SATISFIED	Quick & easy
SATISFIED	The direct link to the ballot with id and password embedded should be top of the email and prominent instead of buried in the middle of 8 other links



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	It would be better if the ballot has the member's name on it.
SATISFIED	Thank you for providing online access making it easier for us to be able to participate.
SATISFIED	Wishing for a magic filter that tells us which candidate is the most honest. ;)
SATISFIED	Very simple and straightforward.
SATISFIED	Although the website provides the bio for each of the candidates, there's no information on where they stand on the issues. Their positions on the issues should be added to the voting website
SATISFIED	Easy
SATISFIED	It was helpful that the bio of each option was available to view
SATISFIED	Our electric bill is higher than last year and we are on affordable housing. Also we can never get in to our account to enter any contests. My spouse is an 82 yr old handicapped Vet who served this country 39 1/2 years.
SATISFIED	PEC provided good summaries for each candidate. It was adequate to make an informed decision. Thanks!
SATISFIED	The actual voting was really sooth and easy. One thing that I would recommend for the next election is making the Candidate Bios easier to find. I did not know they would be on the actual ballot, so spent quite a few clicks around the website to find them. I think publishing them directly on the primary Board Members page would be great. Thanks for the online option; I love it!
SATISFIED	Very simple and straightforward. It was helpful to have candidates' bios and questionnaires readily accessible.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	easy
SATISFIED	Worked on a desktop but not on a phone screen.
SATISFIED	Real easy to follow
SATISFIED	Easy to navigate. Almost perfect if only we can view candidate data side by side.
SATISFIED	Nice to work.
SATISFIED	I found the necessary information.
SATISFIED	It would be great to link to the candidate profiles/questionnaires from the vote page, I had to search around to find https://www.directvote.net/pec/questionnaire.html which was annoying.
SATISFIED	The actual process was very easy but I did have some trouble getting to the ballot as the website timed out a few times. It may have been an issue on my end rather than PEC but I did want to make you aware in case there was some issue on your end.
NEUTRAL	Easy enough
NEUTRAL	Our power blips a lot. What is being done to reduce these outages?
NEUTRAL	It would be nice to get a link on your phone to vote.
NEUTRAL	The ballot was fine, the email was very confusing
NEUTRAL	My wife and I used our joint email address for PEC so we can only vote once
NEUTRAL	To many steps to get to ballot.
NEUTRAL	Very easy and I'm able to do it from the comfort of my home



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	I usually cast my vote towards an individual that shares the same values as me, however, there's no way of seeing those values if the candidate doesn't share them.
NEUTRAL	Better public communications about the candidates.
NEUTRAL	In the PEC webpage instructions for voting, it indicates that we can visit the Elections & Voting page to find a direct link to the SBS portal. I never did find that. Finally ended up scanning the QR code on my paper ballot instead.
NEUTRAL	Given the idea that the tech giants are in censor mode via the democrats. Please insure that directvote.net or any of your systems are not overly influenced by the tech dem cabal or you will find yourself being forced to support failing green energy policies and shifting investment \$\$\$s to social justice causes.
NEUTRAL	Having the candidates bios on the ballot was helpful. This process was quite simple.
NEUTRAL	Hard to find information about candidates.
NEUTRAL	I tried to vote per the instructions and got an error message that voting does not start until 1201 on 5/16/23. It is past that. I called tech support and received this ballot and it worked. There is some kind of problem?
NEUTRAL	Two choices do not and cannot represent the full range of technical challenges or policy options in an era of enormous and rapid change. More options next time!
NEUTRAL	Don't tell people about election till it is time to vote..I tried to find out how to vote only to be told it was too early to vote...lots of confusion on my part as to WHEN to vote.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	I am already enrolled in the power of change - so why does it keep asking me to enroll
NEUTRAL	A bit skeptical of online and mail in ballots after the presidential election fiasco. Not saying I believe in stolen elections but I also feel like they can be easily altered and hard to prove that there was tomfoolery. Hopefully this is secure and our votes actually count.
NEUTRAL	Hard to find. Why not always email confirmation? You have the email of the logged in member.
NEUTRAL	It would be very helpful if when the ballot is mailed out a brief summary of each candidate's positions, written by the candidates is included. This would help to make a more informed decision.
NEUTRAL	How can we truly lower electricity costs w/PEC? It seems it is more expensive than City of Austin.
NEUTRAL	The bios of the two candidates should be on facing pages. As the mailer was constructed, James bio has print preference for readership.
NEUTRAL	I would have liked to have more information on the candidates' priorities for PEC. The questionnaire did not really address that.
NEUTRAL	I didn't find anything in their bios about their stance on protecting the customers' right to sell back their excess home solar production, but I think I recall the male candidate saying that was one of his priorities elsewhere. It would have been nice to see both of their positions here in the information, which seemed otherwise wide-ranging.

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	Your email was poorly written. It says at 3 different points that you can NOT vote online and then gives you a link to do so.
NEUTRAL	There were no voting instructions on the SmartHub app as indicated on the mailer.
NEUTRAL	It would be better that my name is displayed in order to confirm it indeed is MY vote
NEUTRAL	Could you please point me to the protocols that ensure that online and mail in voting are honest and secure? Thank you. Any audits done on these votes cast? How do we ensure that the electronic operations are not hacked or violated? Are mail-in ballots adjudicated? If so, how? Am I correct in understanding that it does not matter how many accounts you have, you still only have one vote? Thank you for your time.
DISSATISFIED	The View Candidates profiles link (on the ballot) does not work: It takes you back to the ballot. They should be available and with pictures.
DISSATISFIED	This is a ballot and you are asking for money. Being a true CO-OP, you are supposed to serve the community. Classless.
DISSATISFIED	The order of candidates between District 2 and District 3 seem inconsistent. The incumbent should be listed first in each case.
DISSATISFIED	Candidate bios were not made available online - as stated in the newsletter I received - until after the election opened. Not only was this a misstatement, I believe it is to the detriment of the challenger.

PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
DISSATISFIED	In looking at the supporting documents for the candidates, it appears that Emily Pataki has not disclosed the portion of the conflict of interest document where it states to fill it out, even if no conflicts are found. Supporting documents for each candidate should be fully filled out before voting starts to ensure the voter has enough information to cast a ballot.
DISSATISFIED	The round up vote should have a NO button
DISSATISFIED	You sent me upwards of a dozen notifications, emails, letters and pop up alerts on my phone telling me to vote. That's far too many. Send once per method and then leave me alone.
DISSATISFIED	Would have liked to see more of the candidates positions on key issues. I don't know the candidates or how they might lead or what their goals might be. As such, this voting is pointless.
DISSATISFIED	It's clear this cooperative does not care about climate change and how the citizens you provide electricity to are impacted. Austin Energy and surrounding companies offer so much more incentive to their clients. Why am I FORCED to use this monopoly and "vote" for the person their fake "bio" sounds most appealing to me. Can't wait to move out of a PEC owned area. At least I'll get a better monopoly by moving a block over into Travis County. Y'all continue to disappoint the world.
DISSATISFIED	Should have a No option on the request to round up. Plus, we have no idea which entity or organization PEC would help out.



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY DISSATISFIED	Next time there is a yes/no vote, allow a no... I worry about leaving a blank. Someone else could fill it in and I don't want to participate. The voting was EASY and PERFECT -- the BALLOT was wrong!!!
VERY DISSATISFIED	PEC is a corrupt criminal enterprise that shouldn't exist.
NO COMMENT	PEC didn't send my email to the company that is handling the voting. I had to make 2 phone calls to get things straightened out!
NO COMMENT	Simple and easy to use
NO COMMENT	very good alternative to mailed option from years past.
NO COMMENT	Very efficient!
NO COMMENT	Very easy to use!
NO COMMENT	This was so easy. Here's to voting this way in Federal and State elections.
NO COMMENT	easy and convenient. May not have voted otherwise
NO COMMENT	Very easy, thanks.
NO COMMENT	No comment
NO COMMENT	The service is the worst!! Finding ourselves out of power during winter months is ridiculous!! Do better Texas!
NO COMMENT	Encourage autopay and paperless payments. Set up at least \$5 incentive per month
NO COMMENT	Easy Peasy. Thanks
NO COMMENT	Easy!
NO COMMENT	Easy
NO COMMENT	Just moved here so no comment at this time



PEDERNALES ELECTRIC COOPERATIVE
2023 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	Excellent option. Thanks!
NO COMMENT	Easy
NO COMMENT	The questionnaire is rather limited. Questions should be included that specifically address candidates' positions on grid instability, political pressures, environmental problems, impact on wildlife and lands, green energy and alternate energy sources, affordability, and many more issues. Current questions allow candidates to respond with bland platitudes and with little insight on how they would respond to the intense energy use needs of this community that is growing at an exponential rates.
NO COMMENT	Great!

