



SBS REPORT PREPARED FOR
PEDERNALES ELECTRIC COOPERATIVE
13 JUNE 2022

2022 Director Election

Survey & Ballot Systems
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 **Survey & Ballot**
systems

June 13, 2022

Don Ballard
General Counsel
PO Box 1
Johnson City, TX 78636-0001

Dear Mr. Ballard:

As the election contractor, we are pleased to provide you with the official tabulation for the 2022 Director Election from ballots qualified in accordance with the election specifications, as approved by the Pedernales Electric Cooperative.

The following reports are tabulated from ballots received on or before June 10, 2022. These certified results account for 16,342 ballots cast from 92,110 eligible members, yielding a participation rate of 17.74%.

Also provided are supporting reports, including a Votes by District, a Voters by Email by Media, a Voters by Analytics, a Video Views, a DirectVote® Rating and a DirectVote® Comments Report.

We greatly appreciate the opportunity to serve the Pedernales Electric Cooperative with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

Melissa A Fiala

Melissa Fiala
Quality Assurance Specialist

Enclosure(s)



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

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**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Eligible Voters:	92,110
Paper Ballots:	6,274
Web Ballots:	10,263
Duplicate - Paper Removed:	148
Duplicate - Web Removed:	47
Final Paper Ballots:	6,126
Final Web Ballots:	10,216
Total Returns:	16,342
Percent Returned:	17.74%

Certified by Survey & Ballot Systems

Melissa A Fiala

6/13/2022

Melissa Fiala

Date

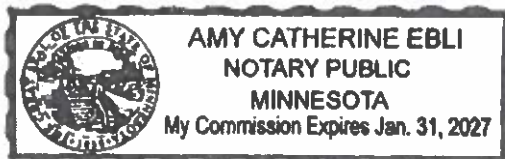
Quality Assurance Specialist

Amy C. Ebli

6/13/2022

Notary Public

Date



Sponsoring organization had knowledge of or access to participant login codes.

PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

Candidate for Director District 4

Vote for: 1	Votes	Percent	
Travis Cox	4,555	53.2%	DECISION
Kathi Thomas	4,009	46.8%	
	Total Valid Ballots:	8,564	
	Total Unexercised:	7	
	Total Invalid:	2	
	Total Ballots Cast:	8,573	

Candidate for Director District 5

Vote for: 1	Votes	Percent	
James Oakley	3,770	48.7%	DECISION
Rachelle Sutherland	2,209	28.5%	
Scott Powell	1,769	22.8%	
	Total Valid Ballots:	7,748	
	Total Unexercised:	10	
	Total Invalid:	11	
	Total Ballots Cast:	7,769	



**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 4					
District					
VD4	46,519				
Travis Cox		1,676	2,879	4,555	9.8%
Kathi Thomas		1,151	2,858	4,009	8.6%
VD5	45,591				
Travis Cox		0	0	0	0.0%
Kathi Thomas		0	0	0	0.0%
Candidate for Director District 5					
District					
VD4	46,519				
James Oakley		0	0	0	0.0%
Rachelle Sutherland		0	0	0	0.0%
Scott Powell		0	0	0	0.0%
VD5	45,591				
James Oakley		1,708	2,062	3,770	8.3%
Rachelle Sutherland		762	1,447	2,209	4.8%
Scott Powell		807	962	1,769	3.9%



**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Email	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Email	66,150	3,409	9,658	13,067	19.8%
No Email	25,960	2,717	558	3,275	12.6%
Totals	92,110	6,126	10,216	16,342	17.7%



**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Login - QRCode	92,110	92,110	10,289	777	7.55%	0.84%
Login - Single Signon	92,110	92,110	10,289	854	8.30%	0.93%
Operating System - Window	92,110	92,110	10,289	4,486	43.60%	4.87%
Operating System - MAC	92,110	92,110	10,289	2,247	21.84%	2.44%
Operating System - Linux	92,110	92,110	10,289	49	0.48%	0.05%
Browser - Internet Explorer	92,110	92,110	10,289	1,059	10.29%	1.15%
Browser - Firefox	92,110	92,110	10,289	805	7.82%	0.87%
Browser - Safari	92,110	92,110	10,289	3,665	35.62%	3.98%
Browser - Chrome	92,110	92,110	10,289	4,610	44.81%	5.00%
Browser - Opera	92,110	92,110	10,289	25	0.24%	0.03%
Device - Desktop	92,110	92,110	10,289	6,850	66.58%	7.44%
Device - Mobile	92,110	92,110	10,289	3,439	33.42%	3.73%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	38	0.37%	0.04%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	33	0.32%	0.04%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	25	0.24%	0.03%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	24	0.23%	0.03%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	21	0.20%	0.02%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	20	0.19%	0.02%



**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Top IP Addresses [REDACTED]	92,110	92,110	10,289	17	0.17%	0.02%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	17	0.17%	0.02%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	15	0.15%	0.02%
Top IP Addresses [REDACTED]	92,110	92,110	10,289	15	0.15%	0.02%

Glossary of Terms Used

Login	Voter logged in and submitted their ballot via the stated method.
Operating System	Voter submitted their ballot using the stated operating system.
Browser	Voter submitted their ballot using the stated browser.
Device	Voter submitted their ballot using the stated device type.
Top IP Addresses	Voters submitted their ballot via the stated Internet Protocol (IP) Address.

Note: Analytics with an asterisk (*) measure Clicks ONLY.

**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Travis Cox	551
Rachelle Sutherland	530
Kathi Thomas	517
Scott Powell	440
James Oakley	434
Totals	2,472



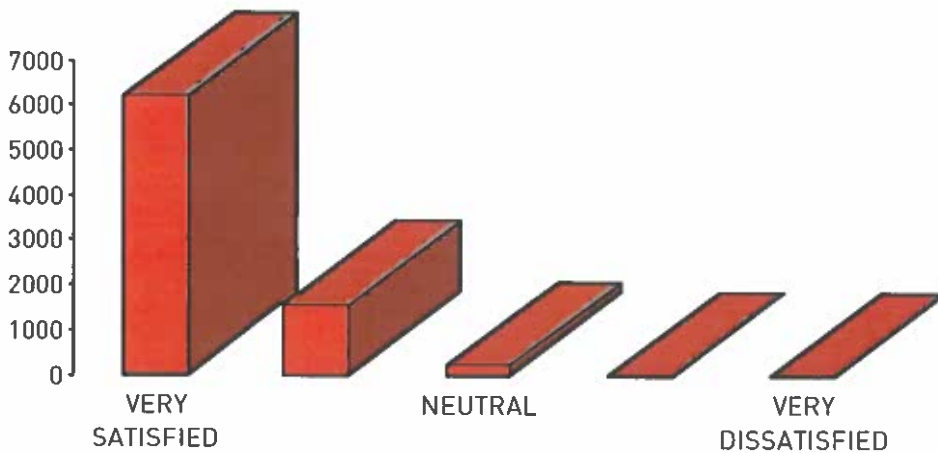
**PEDERNALES ELECTRIC COOPERATIVE
2022 DIRECTOR ELECTION**

Rating	Count	Percent	Count	Percent
VERY SATISFIED	6,224	60.5%	6,224	77.0%
SATISFIED	1,586	15.4%	1,586	19.6%
NEUTRAL	235	2.3%	235	2.9%
DISSATISFIED	12	0.1%	12	0.1%
VERY DISSATISFIED	21	0.2%	21	0.3%
NO COMMENT	2,211	21.5%		
TOTAL	10,289	100.0%	8,078	100.0%

Cumulative Breakdown:

(Less "No Comment")

	Count	Percent
Very Satisfied or Satisfied	7,810	96.7%
Dissatisfied or Very Dissatisfied	33	0.4%





PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Super ez but how do I get email confirmation? Its not clear on that point.
VERY SATISFIED	Easy, bio's are great!
VERY SATISFIED	Thank you for making this process so easy! Good luck to both.
VERY SATISFIED	Online voting was very convenient
VERY SATISFIED	Very easy and fast.
VERY SATISFIED	Thank you for making it easy to vote.
VERY SATISFIED	Thank you for including information on candidates that are running and for it being easy to understand and get to.
VERY SATISFIED	Voting in our local, state and national elections should be this easy.
VERY SATISFIED	I appreciate the link to all candidates bio information making it easy to research them for voting purposes.
VERY SATISFIED	Good and clear instructions, simple interface.
VERY SATISFIED	Easy
VERY SATISFIED	Super easy and well done, thanks!
VERY SATISFIED	Do not waste money on paper ballots after this... but as someone with (3) accounts, I expect that my vote counted 3x.
VERY SATISFIED	Easy. Simple. Appreciate the links to bios
VERY SATISFIED	Thanks for making this so easy!
VERY SATISFIED	Simple and easy to use. Thanks.
VERY SATISFIED	Easy, secure, and paperless! Thank you
VERY SATISFIED	Keep it simple.

PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very informative, very convenient! Thank you so much for caring about our time and helping make an informed selection
VERY SATISFIED	Great work, reduced waste and time saved
VERY SATISFIED	Easy and quick!
VERY SATISFIED	I will vote this way every time
VERY SATISFIED	Easy and quick
VERY SATISFIED	Quick and easy. I read the materials ahead of time to save time.
VERY SATISFIED	Easy and efficient.
VERY SATISFIED	Love the QR code!
VERY SATISFIED	Please, roll out for all elections in this country!
VERY SATISFIED	Simple yet thorough process. Thank you
VERY SATISFIED	You made it very easy to vote!
VERY SATISFIED	Glad they had the bio's and video with the ballot info. Very convenient and user friendly!
VERY SATISFIED	It was easy and also great to have the bio information available to help make the decision. Nice job!
VERY SATISFIED	A very streamlined process. Without too much navigating and clicking around, was able to understand what each candidate stands for and return back to the page to cast the vote.
VERY SATISFIED	Simple and quick!
VERY SATISFIED	This process was a hassle free way to exercise my rights.
VERY SATISFIED	Easy and efficient.
VERY SATISFIED	Very easy and fast! Thanks
VERY SATISFIED	Very easy! Thank you!

PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	You make it simple. Thanks!
VERY SATISFIED	Was very easy to look at the bios of the candidates and cast my vote.
VERY SATISFIED	fast and easy. Perfect
VERY SATISFIED	Very simple and quick!
VERY SATISFIED	Easy to vote and bio information provided was helpful.
VERY SATISFIED	Easily completed, thanks.
VERY SATISFIED	Super easy and very good descriptions of each candidate!
VERY SATISFIED	This is how the system should be designed. It's simple yet complete. Thank you for providing us awesome service !
VERY SATISFIED	nice flow of information needed and easy to vote
VERY SATISFIED	Easy process. Hopefully it is also some what cheap.
VERY SATISFIED	Easy peasy
VERY SATISFIED	Fast and easy!
VERY SATISFIED	Excellent voting platform. Thanks for making it so easy!
VERY SATISFIED	Clear instructions. Quick and easy to vote. Great idea to include candidate bio's on the ballot.
VERY SATISFIED	Easy process, liked seeing candidate bios in ballot.
VERY SATISFIED	Easy to get info on candidates and vote. No hassle voting
VERY SATISFIED	Easy to navigate and to submit ballot.
VERY SATISFIED	First time in all of the years I have been a member that I have voted. You made it so easy to participate. Thank you!
VERY SATISFIED	EASY & SIMPLE!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Loved the photo, bio and ease selecting the candidate.
VERY SATISFIED	Terrific method of voting! Thank You PEC for making so easy and informative to vote.
VERY SATISFIED	Very easy. Thank you
VERY SATISFIED	Easy
VERY SATISFIED	Super easy, good job!
VERY SATISFIED	Easy peasy lemon squeezey. But even better would be to feature a "vote now" button that isn't hidden in the general menu option pull down.
VERY SATISFIED	It was very easy to vote.
VERY SATISFIED	Thank you for making online voting a simple, easy process.
VERY SATISFIED	I loved this process as it allowed me to view the candidates and their bios & goals for PEC members when I had time to focus on the ballot.
VERY SATISFIED	easy peasy!
VERY SATISFIED	so easy!
VERY SATISFIED	Very well organized, easy to use, provides excellent information for decision-making.
VERY SATISFIED	I appreciate the inclusion of video interviews online and candidate responses both online and via mail. Well done.
VERY SATISFIED	That is as easy as pie; thanks for making it easy!
VERY SATISFIED	Like the bio's before voting!
VERY SATISFIED	You've made it so easy! [REDACTED]
VERY SATISFIED	It was great not having to put in an account number or passcode. This was very easy, thanks.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Great job, as is everything PEC does. It is the best managed, well-run organization I have seen. I vote for don't try to change everything. It is fine now. [REDACTED]
VERY SATISFIED	How do we vote with the second stack holder?
VERY SATISFIED	Very easy to use which prompted me to not delay & submit
VERY SATISFIED	Excellent
VERY SATISFIED	Love it. Best option for me.
VERY SATISFIED	Thank you for making voting so easy!
VERY SATISFIED	Very easy and quick. Having the bio there was also good.
VERY SATISFIED	easy
VERY SATISFIED	You've made it easy to get informed about candidates and vote! Thank you!
VERY SATISFIED	Easy-peasy!
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Convenient and easy to use
VERY SATISFIED	customized link to cast my vote is outstanding - keep up the forward thinking work!!
VERY SATISFIED	We need sensible directors who don't buy into green energy propaganda. Energy poverty is poverty. Fossil fuels are reliable and keep our prices down. NO GREEN NEW DEALS.
VERY SATISFIED	The addition of the candidates bios is informative.
VERY SATISFIED	It was so-o-o easy!
VERY SATISFIED	Very easy to use. Also, this appears to be a very secure way to vote. Thanks



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Super easy.
VERY SATISFIED	Love the link to vote. Easiest thing I did today! Thank you!
VERY SATISFIED	Easy to use interface. Painless process.
VERY SATISFIED	Super convenient and easy process!
VERY SATISFIED	Very easy and convenient
VERY SATISFIED	Nice work, putting all the details and candidate bios in one place.
VERY SATISFIED	Very straightforward and easy to do.
VERY SATISFIED	Easy and fast
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Don't know how it could have been easier to vote.
VERY SATISFIED	Clear, easy, smooth - very well done.
VERY SATISFIED	Very easy to vote and find information. Thank you.
VERY SATISFIED	WOW - very easy and efficient!!!
VERY SATISFIED	thanks for making the process simple
VERY SATISFIED	Well done.
VERY SATISFIED	Very easy to vote and easy to get info of the candidates.
VERY SATISFIED	The process was easy. I just have one recommendation regarding the bio link to the candidates. When you set up the hyperlink to their bio, set it up to open in new tab/window so I don't have to hit the back button and can just toggle between bio's and ballot. Thank you
VERY SATISFIED	Fast and easy - what's not to love?
VERY SATISFIED	Nice & easy to cast my vote. Can you please run our national elections!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Super easy to vote
VERY SATISFIED	Everything PEC does is first class and that includes this voting process. Thank you.
VERY SATISFIED	Thank you for making voting accessible and sharing info on the candidates.
VERY SATISFIED	Straight forward, easy to understand and navigate.
VERY SATISFIED	Simple and easy. Thanks for the reminder.
VERY SATISFIED	Simple and fast
VERY SATISFIED	Easy...great to have Biographies.
VERY SATISFIED	I love PEC and this online voting is just another thing y'all make easy for us. Thank you
VERY SATISFIED	Easy peasy!
VERY SATISFIED	Easy process
VERY SATISFIED	Easy peasy
VERY SATISFIED	easy to do!
VERY SATISFIED	Very quick and easy. I think I'm already enrolled in the dollar up program.
VERY SATISFIED	Comprehensive information about candidates and the voting process are available in one place. Biographies of candidates provided on the site. Instructions were clear and easy to follow. Links worked flawlessly and quickly. Easy voting process overall. Thank you!
VERY SATISFIED	Thank you for making it SO easy!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The process with the QR code was amazing! I don't always remember login and passwords, so sometimes I skip things because of additional complexities, but this made it so easy! I also lost my bio sheets, so I'm glad they were here to review.
VERY SATISFIED	Happy to be able to vote online!
VERY SATISFIED	Being able to see the candidates bio's and positions was very helpful.
VERY SATISFIED	SUPER easy! Thanks.
VERY SATISFIED	Easy to review the candidates and to vote. Well thought out by PEC. Thanks.
VERY SATISFIED	Good information about candidates.
VERY SATISFIED	Piece of cake!
VERY SATISFIED	Very easy with the personalized link!
VERY SATISFIED	Very easy and convenient.
VERY SATISFIED	this worked easily
VERY SATISFIED	Thanks for the ballot giving option to join Power of Change! I already participate, would be good info for you if ballot provided a way to say so, so you would know why I didn't check yes on this issue. Keep up the good work.
VERY SATISFIED	The candidate bios, video, and questionnaire are great - extremely helpful. All elections, especially for board memberships and local elections, should do the same!
VERY SATISFIED	I like the links to candidates bios and videos. It makes online process more efficient. The online process seemed to be well thought out. Thanks.

PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very convenient and helpful way to vote. I am grateful for the candidate information, bio and video. It was helpful in making my decision. Thank you.
VERY SATISFIED	Simple process. Love the easy access to candidate info. Thanks!
VERY SATISFIED	Easy and quick to vote!
VERY SATISFIED	Easy process to vote. Thank you!
VERY SATISFIED	Please consider me for the bill credit raffle, thanks.
VERY SATISFIED	This process is great. Easy to use quickly and accurate. Letter sent first is what made this so good. It had all necessary information to see. Also provided election ID: and Password. wonderful process. Thank you.
VERY SATISFIED	very helpful and easy like the bios
VERY SATISFIED	easy & had more "warning" than ever before
VERY SATISFIED	Appreciated the clear presentation of information and that there were both written and video statements from the candidates.
VERY SATISFIED	It was easy. Thank you.
VERY SATISFIED	Easy to use, with all the information available.
VERY SATISFIED	very user friendly
VERY SATISFIED	This is the first time I've done this... and even though the page formatting could be easier to consume the information, with some time for information orientation, I was able to vote and feel like I had the proper context for candidate review and selection.
VERY SATISFIED	The process is very quick and easy.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I wish we used a system like this for all elections! It was super convenient.
VERY SATISFIED	thank you for making online voting simple. it is all too easy to lose the mail in ballot.
VERY SATISFIED	Thank you for all of the information about the candidates. It was exceptional.
VERY SATISFIED	Super easy!
VERY SATISFIED	Excellent. Easy to use and extremely efficient. Thank you
VERY SATISFIED	Easy to use and access it formation to inform my vote.
VERY SATISFIED	Thanks for making it so easy to vote!
VERY SATISFIED	Very efficient.
VERY SATISFIED	Great site.
VERY SATISFIED	Super easy!
VERY SATISFIED	nice, easy process
VERY SATISFIED	Wish all voting could be like this :)
VERY SATISFIED	Very simple online process, and good detail about candidates
VERY SATISFIED	Super simple!
VERY SATISFIED	Super easy with the personal QR code!
VERY SATISFIED	Easy, had useful information on the candidates, and I really like having videos of each candidate.
VERY SATISFIED	Easy process
VERY SATISFIED	Super straightforward and easy to use!
VERY SATISFIED	This was easy and effective Thank you



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Well laid out, well organized and well documented. Appreciate all of the well rounded information on each candidate. Thank you for asking and for transparently giving us the opportunity to get to know each candidate and supporting our candidate of choice.
VERY SATISFIED	I like the video bios, even as raw in presentation as they are. Body language says a lot about a candidate and their sincerity. Thanks for utilizing your resources to make this value-add.
VERY SATISFIED	So easy! Awesome!
VERY SATISFIED	I love PEC!!!
VERY SATISFIED	Very efficient and easy to use!
VERY SATISFIED	Easily notified of upcoming events and easy to vote
VERY SATISFIED	Nice to have bios right in the ballot
VERY SATISFIED	Easy to understand and follow
VERY SATISFIED	We are new members and this process makes it incredibly easy to vote. Very well done. Keep up the good work.
VERY SATISFIED	Thank you and good work!!
VERY SATISFIED	Thank you for making it so easy by supplying a QR code!
VERY SATISFIED	Fast and easy with great access to information
VERY SATISFIED	So happy to have a quick and easy way to cast my ballot.
VERY SATISFIED	Easy to navigate.
VERY SATISFIED	This is my first year with PEC and so far very pleased with their use of technology to communicate with members. I worked in the industry for many years and PEC has been an example to other coops.

PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Extremely efficient and thorough
VERY SATISFIED	Easy and straightforward. Liked ability to learn about candidates.
VERY SATISFIED	You gave many options to cover most of the population. Outstanding.
VERY SATISFIED	Easy to navigate, clear instructions.
VERY SATISFIED	Best online ballot (ease of voting and information re the candidates) that I have ever used. Thank you!
VERY SATISFIED	Quick, easy, informative.
VERY SATISFIED	Super easy and convenient and no paper. Only issue was the Candidate Questionnaire did not load the first time; I had to click on the refresh button to view them.
VERY SATISFIED	Makes voting effortless! Thanks
VERY SATISFIED	Very easy and fast
VERY SATISFIED	This was very simple.
VERY SATISFIED	I really appreciate receiving the email and having the bios to read and the videos of each candidate to watch. It made voting very easy! Thank you so much!
VERY SATISFIED	Thank you for making this on line voting option
VERY SATISFIED	Could not have been easier - direct and efficient.
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Very simple to complete and loved that I was able to view the participants to get a better understanding of who I am voting for!
VERY SATISFIED	Easy to follow. Appreciate the candidates bios and vision for renewable energy.
VERY SATISFIED	Easy to use, loved the links to their bios and videos. Super helpful!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Videos of the candidates running for elected position was a great idea.
VERY SATISFIED	Good process. I liked the videos of each candidate. Wish more online voting followed this format.
VERY SATISFIED	Easy and has plenty of information about the candidates.
VERY SATISFIED	Thank you so much for making this so very easy, and painless! Bless you!
VERY SATISFIED	Thanks for this easy voting process.
VERY SATISFIED	simple, easy, fast.
VERY SATISFIED	Code QR code was easy and helpful to use. Thanks
VERY SATISFIED	I liked very much that the ballot included information regarding the candidates and their views.
VERY SATISFIED	Nice, easy way to learn about our candidates and incentive with the drawing gave me the push to vote. :)
VERY SATISFIED	Easy to do. Good candidate biographies.
VERY SATISFIED	none
VERY SATISFIED	I appreciated the videos of the candidates and the ease with which the voting is accomplished online.
VERY SATISFIED	Love how this company service us
VERY SATISFIED	Simple and straightforward.
VERY SATISFIED	Surprisingly straightforward, clean & fast user interface.
VERY SATISFIED	very easy and straight forward!
VERY SATISFIED	Very easy to use. Good information on the candidates have been provided.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The process was very streamline and the ability to easily access and read the candidates bios was extremely helpful.
VERY SATISFIED	Voting online was a smooth process. Thank you.
VERY SATISFIED	Thank you for making this so easy.
VERY SATISFIED	Easy and fast
VERY SATISFIED	Appreciated the bios of the candidates and their videos. The process was very simple.
VERY SATISFIED	Very simple to use. I do appreciate this.
	[REDACTED]
VERY SATISFIED	IT WAS QUICK AND STRAIGHT-FORWARD
VERY SATISFIED	Modern technology is great! (Sometimes).
VERY SATISFIED	All elections should be this easy.
VERY SATISFIED	Easy, secure and efficient - as all voting should be.
VERY SATISFIED	Very easy to follow and cast the ballot. Good Job!
VERY SATISFIED	Thanks super easy and convenient!!
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Easy process
VERY SATISFIED	Easy to follow and quick
VERY SATISFIED	I loved being able to scan QR code to vote.
VERY SATISFIED	The email instructions and other information were very helpful. The process was easy! Thanks.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The ability to learn more about both candidates was a definite advantage to making a decision on the candidates. This is a necessary part of voting. Please continue this process.
VERY SATISFIED	Very easy and transparent. I appreciate the video speeches which is a nice touch.
VERY SATISFIED	Easy process. Having direct link to candidate info on the ballot was helpful.
VERY SATISFIED	easy to use, US Government needs to adopt.
VERY SATISFIED	thank you.
VERY SATISFIED	Appreciate the ease of use and extensive availability of information! Great job.
VERY SATISFIED	Convenient, easy to access and complete. Well done!
VERY SATISFIED	Easy!!
VERY SATISFIED	If only other local votes were this easy.
VERY SATISFIED	Very easy.
VERY SATISFIED	Super easy!! Thank you!!
VERY SATISFIED	It was very easy to read more about the candidates and cast your vote.
VERY SATISFIED	lot of information's, easy to follow and easy to voted
VERY SATISFIED	it was simple and clear. great experience
VERY SATISFIED	like quick access to bio information and videos.
VERY SATISFIED	[REDACTED]



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I loved this process - the written bio information, supplemented with the videos gave me a chance to get to know the candidates without a lot of extra effort. Great job!
VERY SATISFIED	I appreciated having the videos of the candidates.
VERY SATISFIED	Awesome use of technology currently available for the entire voting process.
VERY SATISFIED	Well presented and efficient process.
VERY SATISFIED	Excellent! I'm glad to have immediate access to bio and Questionnaire for each candidate.
VERY SATISFIED	Ballot went just fine. Neither candidate have any electrical engineering background tho nice dynamic people.
VERY SATISFIED	Thank you for including the bios on this site. It made the process easier.
VERY SATISFIED	Very easy!
VERY SATISFIED	I loved how you had all the candidate information right there when voting! Easy!
VERY SATISFIED	Very easy to use and convenient.
VERY SATISFIED	I liked the easy access to candidate biographies!
VERY SATISFIED	This is so much easier than filling out the ballot and mailing it back in- thank you for providing this option.
VERY SATISFIED	This was easy and I feel secure
VERY SATISFIED	Easy to use interface and helpful with the candidate video bios.
VERY SATISFIED	Thanks for making voting easy! I like the simple interface, and the ability to navigate quickly between the ballot and the bio for each candidate.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you!
VERY SATISFIED	nicey done, easy to use
VERY SATISFIED	Thank you for all the reminders
VERY SATISFIED	Quick & easy
VERY SATISFIED	Thank you for the personalized link, and for making it easy to access info about the candidates
VERY SATISFIED	very easy to navigate
VERY SATISFIED	Really like the video and text bio, I wish voting for other offices was this easy.
VERY SATISFIED	thanks for making this easy, especially like that you have the candidates bio's there for review prior to voting
VERY SATISFIED	Quick and easy and included great bio info about the candidates
VERY SATISFIED	Easy and efficient way to vote. The website worked well.
VERY SATISFIED	Thanks for the candidate's info. Ms Thomas sounds like a woke idiot that should be giving piano lessons in her free time, not in the energy business.
VERY SATISFIED	i would've liked more information on the power of change option; More information on the charities who receive the money.
VERY SATISFIED	Great job with the easy online voting process, the bios & videos from the candidates.
VERY SATISFIED	Very easy
VERY SATISFIED	Very easy and straight forward
VERY SATISFIED	Love the YouTube and bio info, helped with voting.
VERY SATISFIED	Wish we could vote for all candidates for every office like this!
VERY SATISFIED	Excellent ease of use for voting method!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy
VERY SATISFIED	I like the ease of this voting method!
VERY SATISFIED	I appreciated the easy access to candidates' information.
VERY SATISFIED	This is a super way to vote
VERY SATISFIED	Thank you for making this so easy.
VERY SATISFIED	I appreciated having the Bio's for both candidates. This was an easy process of logging in, clicking on Vote Now and view the candidates.
VERY SATISFIED	Voting should always be this easy!
VERY SATISFIED	Very easy to use. No problems.
VERY SATISFIED	Very easy
VERY SATISFIED	easy, confidential, quick
VERY SATISFIED	Took less than a minute! ??
VERY SATISFIED	Very easy to participate! I like this!??
VERY SATISFIED	Very user-friendly design for voting! Thank you for adopting this format.
VERY SATISFIED	Simple! Saves time.
VERY SATISFIED	Easy and quick
VERY SATISFIED	User friendly and great as an on-line option.
VERY SATISFIED	very nice to see the Bio for each candidate
VERY SATISFIED	Thanks for the convenience provided.
VERY SATISFIED	I appreciate the convenience of reviewing each of the candidate's bios and especially the video message from each candidate.
VERY SATISFIED	This was easier than I expected!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Straightforward web presentation.
VERY SATISFIED	Super easy, thank you!!
VERY SATISFIED	Easy instructions.
VERY SATISFIED	The candidate bio videos were extremely helpful.
VERY SATISFIED	Great, fast option to vote. Thank you!
VERY SATISFIED	This was great to have the ability to cast my vote while traveling...I do not want to miss out on failing to vote.
VERY SATISFIED	Very good voting system.
VERY SATISFIED	easy and straight forward
VERY SATISFIED	Great
VERY SATISFIED	Very easy to use. Doesn't waste postage.
VERY SATISFIED	Short easy!
VERY SATISFIED	Nice job. Easy process. Language is clear and easy to understand. Makes voting enjoyable and an easy process.
VERY SATISFIED	Simple and easy, the bios attached helped immensely.
VERY SATISFIED	It would be wonderful if there was a way to follow the results in real time. People love watching tallies as the balance tips one way then the other...adds a little excitement to the process.
VERY SATISFIED	I find the voting process from PEC to be very easy to understand and simple balloting system. Thank you, [REDACTED]
VERY SATISFIED	too bad all elections can't bethis easy
VERY SATISFIED	ACTUALLY TOLD ME SOMETHING ABOUT THE CANDIDATES, NOT JUST NAMES. THANK YOU



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	fast and user friendly
VERY SATISFIED	The voting process was straight-forward and simple. One suggestion for the Power of Change - have the option to say you're already enrolled.
VERY SATISFIED	How it should be.
VERY SATISFIED	The process was very easy.
VERY SATISFIED	Appreciated having the Bios in various formats right with the ballot itself, rather than having to go to a separate site and being taken straight to the ballot from the link in the email I received.
VERY SATISFIED	Was easy
VERY SATISFIED	EZPZ
VERY SATISFIED	Great!!
VERY SATISFIED	Easy... the way it should be!
VERY SATISFIED	Very easy to follow. Thank you.
VERY SATISFIED	Easy to do. Takes very little time.
VERY SATISFIED	Easy with information on the candidates readily available.
VERY SATISFIED	Very clear and smooth
VERY SATISFIED	Easy and clear directions! Loved the review of the ballot to insure my selections were accurate!
VERY SATISFIED	Very easy to use and didn't waste a bunch of time. Thank you for that!
VERY SATISFIED	Very easy. Thanks for making it simple and for providing bios and interviews with each candidate.
VERY SATISFIED	very simple
VERY SATISFIED	Wow, that was great! Userfriendly, simple, easy...thanks!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy to cast an informed vote. Thank you.
VERY SATISFIED	I loved the bios and videos.
VERY SATISFIED	I wish all elections were this way!
VERY SATISFIED	Process is very easy and saves me a stamp.
VERY SATISFIED	Easy peasy!
VERY SATISFIED	Simple, straightforward, excellent
VERY SATISFIED	Quick and simple
VERY SATISFIED	The email link to me right in to vote and it was done in a minute. Thank you for making this work so well.
VERY SATISFIED	Every election should be this way with easy voting
VERY SATISFIED	quick and easy!
VERY SATISFIED	very simple thank you
VERY SATISFIED	This is the most efficient yet informative online ballot I've ever used.
VERY SATISFIED	So easy to do.
VERY SATISFIED	Very easy system to vote on board members
VERY SATISFIED	Easy to use and complete.
VERY SATISFIED	Easy to use. Hopefully we change some board members that are trying to screw with solar panel owners....
VERY SATISFIED	Very easy and I appreciate having the bio for each candidate.
VERY SATISFIED	Well Done
VERY SATISFIED	Appreciate the bios
VERY SATISFIED	TY-JB



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy and quick
VERY SATISFIED	Super easy! Not too much data entry beforehand. Thanks!
VERY SATISFIED	If all voting could be this easy!
VERY SATISFIED	Love the videos for each candidate.
VERY SATISFIED	thank you for making it so easy. Greatly appreciate listening to the candidates and reading their bios as well.
VERY SATISFIED	This voting process is the best ever!!!! Thank you!
VERY SATISFIED	Voting was very easy online
VERY SATISFIED	The process to vote online was very easy and convenient. There really isn't anything more to say about it.
VERY SATISFIED	I appreciate the content provided to learn about the candidates and being able to easily vote online.
VERY SATISFIED	The online voting link that's "targeted" to the PEC member is great. Including the candidate's bio's was extremely helpful. This should be the voting standard for PEC and should replace the postal mailing of voting information.
VERY SATISFIED	Was very easy and helpful to have links for backgrounds in the email.
VERY SATISFIED	very easy
VERY SATISFIED	simple and effective
VERY SATISFIED	Very convenient.
VERY SATISFIED	love the convenience of online voting.
VERY SATISFIED	Easy to use and thorough.
VERY SATISFIED	Made it very easy to vote!
VERY SATISFIED	Fast and easy.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was easy to read about the candidates and vote!
VERY SATISFIED	Great job with both the system and information on the candidates!
VERY SATISFIED	Awesome!!
VERY SATISFIED	Just excellent. Easy to find out about the candidates and easy to vote.
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Simple, direct and clearly put forward. Thank you
VERY SATISFIED	Easy! Thank you!
VERY SATISFIED	So easy to vote this way. Thank you for including the candidate's bios as well.
VERY SATISFIED	Made it super easy to do. Thanks! ??
VERY SATISFIED	Smooth process, thanks!
VERY SATISFIED	Very easy
VERY SATISFIED	It is great that we can view the candidates video bios. Well done.
VERY SATISFIED	Super easy!
VERY SATISFIED	It was easy and efficient.
VERY SATISFIED	Very easy
VERY SATISFIED	The voting process was flawless. We repeat it in other elections in the State of Texas.
VERY SATISFIED	SIMPLE AND EASY!
VERY SATISFIED	CONVENIENT & EASY
VERY SATISFIED	Worked very well! Thanks.
VERY SATISFIED	Very easy to do.
VERY SATISFIED	Well done!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you for the video
VERY SATISFIED	very straightforward and easy - informative content good
VERY SATISFIED	Very simple , thank you.
VERY SATISFIED	This was the easiest experience ever. I'd heard we needed to provide special pin or login info from our mail-in ballot, so I hadn't voted because I wasn't sure where I put that mail in ballot! Thank you so much for doing this online. I just wish other jurisdictions (County, State, etc) voting was allowed online. I trust this method and appreciate PEC for providing this opportunity.
VERY SATISFIED	Makes life easier.
VERY SATISFIED	Love it!
VERY SATISFIED	Very easy- I wish all elections were like this. We Love PEC!
VERY SATISFIED	Very easy. Thanks!!
VERY SATISFIED	I wish all voting (State and Federal) was like this..
VERY SATISFIED	E voting is where it is at!
VERY SATISFIED	This was very easy. No road trip. No lines. Thanks for making it easy!
VERY SATISFIED	easy and straight forward, thanks.
VERY SATISFIED	I had received my ballot in the mail so getting my election id & password made this very, very easy to do online, Thanks PEC!
VERY SATISFIED	Quick and Easy!
VERY SATISFIED	Easy and quick. Good procedure.
VERY SATISFIED	Very easy to cast a vote as well as view biographical information! Thank you for making a smooth process



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I appreciate the link received via email. It made the process easy! I also appreciated receiving the resumes of the candidates. Very helpful.
VERY SATISFIED	Online Voting is great. Clear and precise instructions. Thank You for this option.
VERY SATISFIED	Very easy voting website, thanks for your updating it!!!!
VERY SATISFIED	A simple and time saving way to vote.
VERY SATISFIED	First time for me to vote like this. Very nice.
VERY SATISFIED	This process was very easy. My comment is about the letter and bios received in the mail. That documented could have been formatted to have the candidates on facing pages and not have one on page 3 and the other one on the back of page 4.
VERY SATISFIED	very easy to process
VERY SATISFIED	Very easy
VERY SATISFIED	Loved that the voting included bios and a video!
VERY SATISFIED	all voting opportunities should be this easy!
VERY SATISFIED	Very easy!
VERY SATISFIED	Easy
VERY SATISFIED	The process was understandable and easy. Thank you!
VERY SATISFIED	So easy! I love this voting process. Thank you!!
VERY SATISFIED	thanks for doing a great job.
VERY SATISFIED	Thank you for making it so easy to vote! Wish I could do this for all the elections, the state could learn a lot from you...
VERY SATISFIED	Loved the process! Very streamlined.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Excellent interface! Start to finish 1 min??
VERY SATISFIED	Good
VERY SATISFIED	Super easy to use. Loved that the candidate's bios are linked to the ballot.
VERY SATISFIED	Thanks
VERY SATISFIED	Thorough information about the candidates was helpful. Voting online is very convenient.
VERY SATISFIED	easy to navigate! easy to submit ballot! cost effective-saves postage and paper.
VERY SATISFIED	Thank you for offering this easy way to vote!
VERY SATISFIED	very user-friendly and easy to vote.
VERY SATISFIED	It was very helpful to be able to look at both candidates platforms prior to voting! Wish we could do that with all voting...
VERY SATISFIED	Worked great the short bios were very helpful.
VERY SATISFIED	Efficient and easy, thank you!
VERY SATISFIED	Well done. Would have been helpful to indicate that there were links to candidate's bios on the voting page.
VERY SATISFIED	very easy, direct and efficient, nice job on setting this up and with clear communications.
VERY SATISFIED	Well done.
VERY SATISFIED	The voting process was quick and simple.
VERY SATISFIED	It doesn't get easier than that....
VERY SATISFIED	Having the links to Bios and statements was awesome! Thank you for making this so effective!!!!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I wish casting a vote on every type of election was this convenient and user friendly :-)
VERY SATISFIED	Excellent!
VERY SATISFIED	Thanks for contacting me. Hope I win the credits. Nice incentive.
VERY SATISFIED	I found it very easy and convenient to vote. I watched the videos and read the bios to make my decision. Keep up the good work.
VERY SATISFIED	Thanks for making it easy to vote!
VERY SATISFIED	I;m amazed at the ease.
VERY SATISFIED	So easy to vote online! Thank you for making that possible.
VERY SATISFIED	Easy and fast.
VERY SATISFIED	one, two, three and it is done!!
VERY SATISFIED	easy. Nice bio videos.
VERY SATISFIED	took a few moments to find password and election ID
VERY SATISFIED	Very easy!
VERY SATISFIED	Easy to use!
VERY SATISFIED	This is a very convenient process for voting. The bio's are of great assistance in making a choice. I am very satisfied with the PEC and the service they provide.
VERY SATISFIED	easy
VERY SATISFIED	Easy to use and I am certain to actually vote. Thank you!
VERY SATISFIED	Personalized link process was flawless... *all* voting should be this streamlined!
VERY SATISFIED	thank you for making it simple and easy!
VERY SATISFIED	It is efficient to vote online with election ID/password



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	N/A
VERY SATISFIED	so easy
VERY SATISFIED	Please implement Bill Pay, so we don't have to mail you checks every month.
VERY SATISFIED	easy and smooth
VERY SATISFIED	I was able to place an informed vote courtesy of the information offered by this voting process.
VERY SATISFIED	Clear and easy
VERY SATISFIED	Super fast and easy process!
VERY SATISFIED	Kathy complained about miss use of money, but gave no details. She made a a statement but didn't back it up with info., [REDACTED]
VERY SATISFIED	It seems as though there is a greater effort to get people to vote and the transparency and availability of the candidate's voice is important to me. I like both of the candidates, but am surprised at the anti-solar actions taken recently by PEC and only one of the candidates mentioned it so she got my vote.
VERY SATISFIED	Thank you! You made this soooo easy for us!
VERY SATISFIED	It was very easy. Including the bio of each candidate was a nice touch. The personalized link made it extremely easy to participate.
VERY SATISFIED	very easy and love the Bios included on the two candidates!!!
VERY SATISFIED	Easy to understand and execute.
VERY SATISFIED	Everything I needed was available and voting was easy. Thank you.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	This creates an easy way to participate.
VERY SATISFIED	Very clear to follow
VERY SATISFIED	You made it easy to vote - even without the incentives. That helps me feel that this is a transparent organization and that is important.
VERY SATISFIED	QUICK
VERY SATISFIED	made it easy and the bio's were very informative
VERY SATISFIED	This was so easy. Thank you!
VERY SATISFIED	very clear and simple instructions. Please keep it up.
VERY SATISFIED	Easy, confidential and safe. The incentive \$ helped also
VERY SATISFIED	Easy to use and info provided is great.
VERY SATISFIED	The personal link is very much appreciated. I didn't have to lookup my log in info. Thanks
VERY SATISFIED	Great asking about the Power to Change Program while asking members to vote, thank you for all that you do for your members and for taking care of your employees because they are the lifeline of PEC.
VERY SATISFIED	Simple and easy.
VERY SATISFIED	QR code made it so easy!
VERY SATISFIED	Extremely user friendly and convenient.
VERY SATISFIED	voting was very easy. Ballot provide all the info needed to review the candidates.
VERY SATISFIED	VERY GOOD
VERY SATISFIED	Simple, straightforward - took less than 2 minutes and got the job done



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thanks for an easy vote process.
VERY SATISFIED	Wish all elections were this quick and easy!
VERY SATISFIED	On the proposal to round up my bill to donate I wish that we had had the option to either say yes or no because I was a little uncertain that my zero answer qualified as no.
VERY SATISFIED	Fast, easy and informative. Thanks!
VERY SATISFIED	Easy peasey. Thank you.
VERY SATISFIED	Easy enough!
VERY SATISFIED	Very easy, instructions were on point!
VERY SATISFIED	So easy!
VERY SATISFIED	Easy, so thanks to the computer experts!
VERY SATISFIED	I did not realize from reading that the "Submit" button would show up in the "review ballot" screen... But figured it out.
VERY SATISFIED	Very good way to vote and communicate
VERY SATISFIED	Nice and simple!
VERY SATISFIED	Easy process
VERY SATISFIED	Quick and easy. The future is here.
VERY SATISFIED	This was so easy. Having the bios available was helpful.
VERY SATISFIED	Easy. Nice to have bios here.
VERY SATISFIED	Very simple process
VERY SATISFIED	I forgot to mail my ballot in (!) - but this was so easy I'll use it every time from now on.
VERY SATISFIED	So very convenient.
VERY SATISFIED	Piece of cake



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I really like voting on the web, what a smart idea, kudoes, to whomever came up with this idea. Way to Go PEC !!!
VERY SATISFIED	Fast and easy
VERY SATISFIED	The direct link to my ballot was very thoughtful and efficient. The candidates videos were very helpful. Wonderful ballot voting process. Thank you.
VERY SATISFIED	Excellent implementation .
VERY SATISFIED	Hopefully the service is priority and reduce the costs
VERY SATISFIED	Thanks for including an easy voting option!
VERY SATISFIED	Very easy to Vote. Thank you for having this option
VERY SATISFIED	You've made this quite a simple and easy process!!
VERY SATISFIED	VERY EASY TO UNDERSTAND, QUICK & EASY TO VOTE.
VERY SATISFIED	Appreciated the background information on the candidates along with the ballot. I already participate in the "Power of Change" program, but checked box to continue.
VERY SATISFIED	Very easy to submit, thanks!
VERY SATISFIED	very easy & user-friendly, thanks!
VERY SATISFIED	The personalized QR code feature is awesome!
VERY SATISFIED	Easy and quick
VERY SATISFIED	This was the very best online voting experience I've ever had. Great job with the bios and especially the videos!
VERY SATISFIED	QUICK AND EASY!
VERY SATISFIED	Thank you for mailing a ballot. This ensured that I did vote.
VERY SATISFIED	Easy to use
VERY SATISFIED	Process is well laid out, easy to use. Thank you!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Short and sweet with easy links. Way to go!
VERY SATISFIED	This is the first time I've voted because you made it too easy not to!
VERY SATISFIED	Very easy to use. I read the bios from the. Mail delivery and then voted online. Thanks for our wonderful electrical service.
VERY SATISFIED	Thank you for doing your part to help members have a voice!
VERY SATISFIED	Very easy with several options
VERY SATISFIED	This was very easy. I actually logged in a couple of weeks ago and watched the candidates' videos, but I got distracted and didn't submit my vote!! Thanks for having the voting period long enough to get it done!!
VERY SATISFIED	good job
VERY SATISFIED	Quick and easy. Like bio's of people made available prior to voting.
VERY SATISFIED	No comment. Simple and effective.
VERY SATISFIED	Timely and clear communications, and love the format of the online ballot!
VERY SATISFIED	Easy Peasy
VERY SATISFIED	Amazing, voting process took about 10 seconds using the QR code. Thank you!
VERY SATISFIED	easy to vote
VERY SATISFIED	Very easy to navigate and complete; it was an efficient way to vote and cast my ballot. thank you
VERY SATISFIED	Thank you for all the helpful information about candidates and easy voting process.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	So easy to use
VERY SATISFIED	Easy process and liked the videos and bios! Thank you.
VERY SATISFIED	Easy and convenient way to cast a vote.
VERY SATISFIED	Online voting in this process is easy, time-saving, and provides information needed to make our selections. Remember the board has the power of the members. Use it wisely!
VERY SATISFIED	Very simple and easy.
VERY SATISFIED	very convenient
VERY SATISFIED	Very easy, Thank You for making it easy to vote.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Very Easy
VERY SATISFIED	Incredibly easy to use!
VERY SATISFIED	Awesome way to vote.
VERY SATISFIED	The voting process worked very well. The instructions were very clear and the online option worked great. Thank you for the multiple voting choices.
VERY SATISFIED	Well done, PEC. Simple, easy, and no electronic snafus. First time I've voted, and the ease of it means I'll continue to vote in these elections. Thanks.
VERY SATISFIED	It's nice to have the background info on the candidates in such detail.
VERY SATISFIED	Thanks; can't get any simpler.
VERY SATISFIED	All voting should be this accessible.
VERY SATISFIED	Quick and easy



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	A list of the selected charities might have encouraged me to make the round up donation.
VERY SATISFIED	This process was very smooth. I liked the way I could view a candidate's bio and then had the options to view the next bio or vote.
VERY SATISFIED	Really liked the bio info and conflict of interest/questionnaire included. Very helpful.
VERY SATISFIED	very easy to place my vote and read attached bios.
VERY SATISFIED	Quick and easy . No postage needed??
VERY SATISFIED	very easy and straight forward.
VERY SATISFIED	I especially liked that there was information about each of the candidates as well as the platform videos each candidate submitted.
VERY SATISFIED	Simple and user friendly.
VERY SATISFIED	Thank you! Easy and helpful information to decide who is the best option, in my opinion.
VERY SATISFIED	Process was simple.
VERY SATISFIED	Very easy to vote online. Thank you for setting it up where it took me directly to my personal voting area and I did not have to look up my account # in order to submit a vote.
VERY SATISFIED	very easy to use
VERY SATISFIED	Very Simple Process - Thank You!
VERY SATISFIED	easy
VERY SATISFIED	Simple and easy. thanks



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Like all the voting options. Online is super easy.
VERY SATISFIED	Easy and quick - thanks!
VERY SATISFIED	Very easy and really appreciated candidate bios
VERY SATISFIED	Great information to make a decision.
VERY SATISFIED	I appreciate the printed bios, and the website with videos of the candidates. You've informed my participation and made it easy to vote. Thank you! Keep up the good work.
VERY SATISFIED	Clear, concise instructions and very easy to complete.
VERY SATISFIED	Super easy and a great way to learn about the candidates.
VERY SATISFIED	Very easy and straightforward. Much appreciated!
VERY SATISFIED	easy
VERY SATISFIED	Easy and to the point. Appreciated the bio option
VERY SATISFIED	The bios and other info available at the voting link was extremely helpful
VERY SATISFIED	Thank you for always doing a great job!!
VERY SATISFIED	Very easy to accomplish
VERY SATISFIED	Thank you for making this as easy as possible.
VERY SATISFIED	Easy to use and I appreciated the bios for all candidates.
VERY SATISFIED	Very efficient way to vote. I like the bios and the navigation from one to the next. Now if I could only win one of the prizes.....



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Was satisfied with all candidates, but only one really stood out because of his background and his qualifications, as a judge and knows the Law, I feel will be a great asset to Burnt County and its citizens to have someone who will follow the laws of our community and city.
VERY SATISFIED	Easy access, website navigation flows together and easy to find all the information needed.
VERY SATISFIED	So easy!
VERY SATISFIED	This system worked very well and provided all the information about the candidates that I needed to make an informed decision. Thank you.
VERY SATISFIED	smooth and painless.
VERY SATISFIED	Very easy to navigate and great idea to have the bio's of each candidate
VERY SATISFIED	This was a very simple process to cast my vote.
VERY SATISFIED	Easy
VERY SATISFIED	It was great to be able to read candidate's bio's. Helped in making an informed decision.
VERY SATISFIED	Extremely easy to participate. Nice bio for all the candidates.
VERY SATISFIED	Very detailed site. Bio and informative video are invaluable tools to educate voter prior to casting ballot. Site very user friendly.
VERY SATISFIED	It's an easy process, just click and you are done. Couldn't be easier!
VERY SATISFIED	Wish all voting experiences were as easy. Thanks!!
VERY SATISFIED	Thank you!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy
VERY SATISFIED	The email and link made this so much better. Thank you all
VERY SATISFIED	Easy process. Candidate bio was good idea.
VERY SATISFIED	Great process, lots of info, easy to vote.
VERY SATISFIED	Voting was quick and easy.
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Thanks to all involved for this easy balloting process.
VERY SATISFIED	Excellent links to candidate statements, videos and profiles. Kudos to whomever set this up:]
VERY SATISFIED	I wish all elections were this well-coordinated!
VERY SATISFIED	Easy to follow and very quick.
VERY SATISFIED	Very nice, easy to vote, info contained on the candidates was very useful.
VERY SATISFIED	Easy to use all information necessary is provided
VERY SATISFIED	Super easy to vote and I appreciated the written and video submissions by candidates to help make my decision.
VERY SATISFIED	It was quick and easy to use. Can't think of anything I'd change.
VERY SATISFIED	Easy & quick
VERY SATISFIED	It was fast and easy, two things I value as a working parent. Thank you!
VERY SATISFIED	Quick and easy
VERY SATISFIED	Excellent option. Thank you!
VERY SATISFIED	Thanks for offering this option. It makes so much fiscal and common sense to process qualified votes this way.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy process, clear and concise.
VERY SATISFIED	Excellent process.
VERY SATISFIED	Very easy! Love the biography links!
VERY SATISFIED	Very easy process. Appreciate the bio info being included with the ballot
VERY SATISFIED	Very simple and easy to do...thanks
VERY SATISFIED	The whole world should follow your lead...
VERY SATISFIED	I might have already turned in a paper ballot. Please double verify so I am not voting twice. Thank you
VERY SATISFIED	Thank you for bios and you tube videos of candidates.
VERY SATISFIED	Thank you
VERY SATISFIED	Worked flawlessly and quickly; saved mailing expense and someone to open and record vote
VERY SATISFIED	Couldn't been easier. Thanks!
VERY SATISFIED	Very short with easy to understand instructions and information.
VERY SATISFIED	Very easy. Thank you for coming up with this process option.
VERY SATISFIED	It would help in future voting if you would describe what the PEC Board of Directors does and the specific impact they have on the PEC community. Perhaps people would be more inclined to vote if they better understand exactly what they're voting for.
VERY SATISFIED	Very simple.
VERY SATISFIED	Really liked the video candidate presentation.
VERY SATISFIED	Fast simple and easy



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The videos, questionnaire, and included bio were very informative to enable the voter the information needed before making a selection.
VERY SATISFIED	Great! It was simple and quick and provided all information needed to make a decision. Thank you for making it so simple.
VERY SATISFIED	user friendly
VERY SATISFIED	Fast and easy!
VERY SATISFIED	Great, modern technology!
VERY SATISFIED	About as smooth and simple as it could be~!
VERY SATISFIED	Now to upscale online voting to the national level. Although it seemed apparent, it would be helpful to verify if a candidate is Republican or Democrat.
VERY SATISFIED	Good info on candidates
VERY SATISFIED	Tough decision as all 3 candidates were very qualified. It is gratifying to know we have such talent available.
VERY SATISFIED	Very much liked the online voting and the information provided by the co-op on each candidate. Great Job PEC!
VERY SATISFIED	Quick and easy. All elections should be this easy.
VERY SATISFIED	Love the bios online.
VERY SATISFIED	NA
VERY SATISFIED	Nice
VERY SATISFIED	I appreciate the bio & video of each candidate-very informative.
VERY SATISFIED	Very clear. Very precise and very easy voting process.
VERY SATISFIED	very easy & efficient



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The video bio's were a great resource of information
VERY SATISFIED	Very well organized.
VERY SATISFIED	Effective and easy
VERY SATISFIED	Thank you for all you do !!
VERY SATISFIED	Informative; appears to be thorough. Video definitely helped to gain a sense of the quality of candidates character & integrity.
VERY SATISFIED	super easy!
VERY SATISFIED	you made it very easy. I appreciate that
VERY SATISFIED	username and password not hashed in direct link. Overall very well done.
VERY SATISFIED	Thank you so much! I would have never been able to go through the paperwork, but i was able to vote during a bathroom break!
VERY SATISFIED	The process was easy and quick.
VERY SATISFIED	Easy
VERY SATISFIED	This voting process was very easy. Thank you.
VERY SATISFIED	I appreciate the opportunity to vote online and have the bio's of each candidate available along with video. It made the process very easy. Thank you!
VERY SATISFIED	Hey! Thanks for making the voting process so EASY!!
VERY SATISFIED	Thank you for making this so easy! And thank you especially for the links to bios and background information. That was most helpf.
VERY SATISFIED	Excellent!
VERY SATISFIED	It was much easier than I first anticipated reading through the explanation.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Go Rachelle!!!!
VERY SATISFIED	Simple and easy to use. Congratulations to the programmers!
VERY SATISFIED	Quick, easy, and economical. Thank you!
VERY SATISFIED	CHRISTIE WAS OUTSTANDING, KNOWS HER BUSINESS, LISTENED, AND GAVE ME EXCELLENT ADVICE.
VERY SATISFIED	Fast. Easy.
VERY SATISFIED	Like the BIO for each candidate.
VERY SATISFIED	Very easy
VERY SATISFIED	A snap. I like the ballot and, I also like bio's being available. It makes for wiser choices.
VERY SATISFIED	Easy process. Thanks
VERY SATISFIED	Keep up the good work.
VERY SATISFIED	Loved the online ease and the biographies!!!
VERY SATISFIED	I wish all voting could be done this easily.
VERY SATISFIED	Bios provided, quick easy voting process
VERY SATISFIED	Perfect and easy to use.
VERY SATISFIED	All elections should allow this easy and convenient process. Appreciated. Thanks.
VERY SATISFIED	Excellent process for voting for PEC Directors. Please try to keep our energy costs low. As you know, with the economy the way that it current is, money it tight!
VERY SATISFIED	A pop up time would be nice, when viewing an external link that opens in a new tab, to indicate a logout/session-close warning.
VERY SATISFIED	Very easy! Love it!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I am impressed with the options and ease with which I am able to cast my vote and the numerous reminders.
VERY SATISFIED	Very easy and straight forward.
VERY SATISFIED	Instructions are clearly stated and everything works!
VERY SATISFIED	quick and easy. Thanks.
VERY SATISFIED	Most convenient way to cast a ballot!!
VERY SATISFIED	Very easy and innovative
VERY SATISFIED	Was pleased that voting was an easy process and all nominees seemed highly qualified. As to the power of change, we already participate and want to continue.
VERY SATISFIED	Very good process. Each candidate was properly presented and voting was easy.
VERY SATISFIED	Very easy to navigate and gather information about the candidates.
VERY SATISFIED	It was simple for a technical challenged person like myself.
VERY SATISFIED	Made it very easy to read a bio on each candidate and super simple to vote. I did not mind taking the time to vote.
VERY SATISFIED	Simple easy to follow instructions. Thank you.
VERY SATISFIED	clear,easy and concise
VERY SATISFIED	Easy voting system. It might be better if we had more information on candidates to the board. How about a limited questionnaire for each candidate(limited by answer length) concerning customers interests and concerns?
VERY SATISFIED	Thank you! VERY easy and convenient, previously was unable to vote.
VERY SATISFIED	Easy simple



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easily accessible and informative.
VERY SATISFIED	Good Bios. Very helpful.
VERY SATISFIED	Extremely easy
VERY SATISFIED	This was very easy. Thank you for having the Bios available.
VERY SATISFIED	Electronic voting via QR code was really simple and fast. I like it!
VERY SATISFIED	so easy
VERY SATISFIED	Very easy to sign in and complete.
VERY SATISFIED	Being able to vote online and view bio information including the videos was very helpful in making my decision. Please continue with this process for future votes.
VERY SATISFIED	Very easy
VERY SATISFIED	Has very good information about each candidate.
VERY SATISFIED	Thanks for letting me vote!
VERY SATISFIED	VERY EASY!
VERY SATISFIED	Easy
VERY SATISFIED	Very informative enjoyed listening to all 3 people
VERY SATISFIED	Worked super.
VERY SATISFIED	Loved the Bios and the videos of each as well
VERY SATISFIED	Fast, efficient and informative. Why can't all voting be this simple! This is one of the reasons I voted for the incumbent as this ability has occurred under his jurisdiction.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It is a great process to have a written statement from each candidate and video. I think it makes it more personalized to see and hear them speak. It enhances the written statement. And they each candidate provided how to contact them for further questions, information or conversation.
VERY SATISFIED	Easy.
VERY SATISFIED	Very simple, thank you!
VERY SATISFIED	Good candidate information available, and easy to use process for voting
VERY SATISFIED	I enjoy the ease of casting my ballot. But as always I'm concerned about the security of the electronic vote.
VERY SATISFIED	Was very easy to place a vote as well as get information.
VERY SATISFIED	Thank you for this voting option.
VERY SATISFIED	The biography/information embedded in the ballot helped a lot.
VERY SATISFIED	smooth process - easy to locate on the website and easy to vote - Thank you
VERY SATISFIED	I like that the QR code took me directly to the ballot.
VERY SATISFIED	Thank you for making this so seamless and easy!
VERY SATISFIED	I liked the ability to listen to the presenter not just read their bio.
VERY SATISFIED	I really appreciated the video profiling each candidate. The bios were also helpful in deciding how to cast my vote. Thanks for the easy and straightforward process.
VERY SATISFIED	none needed
VERY SATISFIED	Great job. Very easy to use and navigate.
VERY SATISFIED	QR code method is great!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I wish I had this for all elections; state local, national!! This is excellent. All the candidates in one place with a brief narrative and a brief explanation of their positions; both verbal and written. This made voting easy and it it enabled me to make a more informed decision. Thank you for this innovation.
VERY SATISFIED	You have made it very easy to vote. The process is made clear. Thank you for making voting online an option! [REDACTED]
VERY SATISFIED	This process was user friendly, I loved the fact that the bios of all the candidates were available for my viewing. Thank y'all for the great work!
VERY SATISFIED	Very easy to find and select a candidate.
VERY SATISFIED	Easy and fast- thank you for making it possible!
VERY SATISFIED	Informative, easy and efficient!
VERY SATISFIED	Well done!
VERY SATISFIED	A simple straight forward process with information on each candidate that allowed one to make an informed vote.
VERY SATISFIED	Easy enough to review candidates and quickly cast ballot.
VERY SATISFIED	Thank you for making this so easy! This is my first time voting, and will encourage my friends to vote as well.
VERY SATISFIED	I liked the information about each candidate. The fact that this information is given should be noted at the request to vote. Thanks.
VERY SATISFIED	Simple!
VERY SATISFIED	Thanks!
VERY SATISFIED	very easy and well done guys



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Love how you can navigate from one bio to the other without returning to landing page.
VERY SATISFIED	Definitely the way to vote! Congratulations to the web designer
VERY SATISFIED	The process couldn't be more simple or convenient. Pleased to vote in this manner.
VERY SATISFIED	It may bring more people to vote with the ease and bio information readily available.
VERY SATISFIED	Very easy and quick vote submission. Thanks
VERY SATISFIED	Easy and quick??
VERY SATISFIED	Great job having them give a video recorded speech.
VERY SATISFIED	Great idea to add the QR code!
VERY SATISFIED	Quick, easy and efficient
VERY SATISFIED	I believe better than any before.
VERY SATISFIED	Thank you!
VERY SATISFIED	Easy to vote.
VERY SATISFIED	Thanks for online voting!
VERY SATISFIED	Like the bio and the video.
VERY SATISFIED	Ability to vote via our online account and the Bio's linked to the names were wonderful. Thank you.
VERY SATISFIED	Easy
VERY SATISFIED	Very easy process
VERY SATISFIED	Very easy and convenient process.
VERY SATISFIED	quick & easy
VERY SATISFIED	Very easy process.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Quite easy to listen to the candidates and all information is available for all of them. This is great.
VERY SATISFIED	So nice to have the biographical information & ballot at same site. This was extremely convenient. Thanks!
VERY SATISFIED	Easy
VERY SATISFIED	Love it very easy.
VERY SATISFIED	Being able to watch a short video clip on every candidate biography is the best way to get to know a person, and just like an interview for a job the first impression really counts when choosing a candidate.
VERY SATISFIED	Very helpful that you linked the candidate information and videos with the balloting process.
VERY SATISFIED	Very easy and quick
VERY SATISFIED	In my opinion, all voting should be this easy.
VERY SATISFIED	Very simple to understand process.
VERY SATISFIED	It was easy to complete and very informative regarding the candidates
VERY SATISFIED	Nice to have the bios of the candidates and their videos together with the voting page. It made the process of voting very effective.
VERY SATISFIED	This option needs to be available for all elections.
VERY SATISFIED	Easy peasy...
VERY SATISFIED	Thanks for the opportunity
VERY SATISFIED	Your provided link in the email made it extremely easy . Thank you!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	I wish I had read previous emails about voting early & online. I've always done it by mail & this was so simple!
VERY SATISFIED	Very easy to navigate. User-friendly.
VERY SATISFIED	This is the way voting SHOULD be conducted.
VERY SATISFIED	Great!!
VERY SATISFIED	Like this way of voting!
VERY SATISFIED	Solid!
VERY SATISFIED	Made it easy to cast my ballot and also listen to the candidates bio link which was a great to see and hear them. Thanks for this new online voting process
VERY SATISFIED	Easy to understand instructions and very informative.
VERY SATISFIED	Very easy to view bios of candidates and topics that a member needs to view and vote in order to make a good decision for the future of our cooperative.
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Simple and efficient!
VERY SATISFIED	Thank you for making it easy to locate and read their bios. And the incentive was very smart! It got me interested in an election I likely would not have done research on and cast a vote in otherwise.
VERY SATISFIED	Super easy and a great voting method. Thanks.
VERY SATISFIED	Easy!!!
VERY SATISFIED	Very user friendly and streamlined.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Thank you for making this easy! (I wish I would not have received information about this in the postal mail because that is wasteful. :))
VERY SATISFIED	Excellent method of voting. Really like info we get on each candidate.
VERY SATISFIED	Simple and easy. I was able to complete the voting process without asking my husband for assistance.
VERY SATISFIED	EZ
VERY SATISFIED	Thanks for making this easy. Where is my confirmation for vote validation?
VERY SATISFIED	Very user friendly and efficient.
VERY SATISFIED	Very simple and fast
VERY SATISFIED	The info on each person was very helpful
VERY SATISFIED	Easy to use, and informative ballot information. I support this method of voting.
VERY SATISFIED	So easy and I loved having all of the bio's at hand to compare
VERY SATISFIED	Very easy
VERY SATISFIED	very easy
VERY SATISFIED	Simple, clear instructions!
VERY SATISFIED	Nice website. The mobile app didn't have an option to vote, however.
VERY SATISFIED	Easy-to-use, quick and simple
VERY SATISFIED	Makes the process very simple and easy.
VERY SATISFIED	Easy to do. Thankfully there was bios of each candidate available on-line to help with decision.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Voting online was very easy and convenient.
VERY SATISFIED	Easy!
VERY SATISFIED	Very easy to navigate the candidates information and go back and forth from one candidate to another.
VERY SATISFIED	Thanks for including the Bio's. Very helpful
VERY SATISFIED	I appreciate voting online. PEC is a valued provider of electricity and I appreciate all that you do. K.G.D.S. (Keep Going; Don't Stop).
VERY SATISFIED	thank you for the opportunity to participate in this process, provided the right candidate gets elected, we will have the chance to make some good sustainable changes that will impact current members and generations to come
VERY SATISFIED	Easy to view bios and cast ballot. Thank you!
VERY SATISFIED	Easy to use
VERY SATISFIED	Fast and easy to vote. Thank you.
VERY SATISFIED	Prefer Paper Ballots, 1 Election Day, Vote In Person With Photo ID. [REDACTED]
VERY SATISFIED	I think voting on line is awesome. I would not be able to take off work to vote in person. Voting via USPS mail is also inconvenient. thanks for providing this opportunity.
VERY SATISFIED	Very well organized, comprehensive, and extremely easy to use. I don't know how you could make it any better.
VERY SATISFIED	This was so easy, you have made the process a breeze!
VERY SATISFIED	Excellent way to cast a ballot! I hope I win the credits!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very fast and easy liked the bio good to have a lot of background on who your voting for thanks
VERY SATISFIED	Love this!
VERY SATISFIED	Quick, easy process to vote. Thank you
VERY SATISFIED	Very nice to have the candidates' biographical information easy to access. Website was easy to navigate.
VERY SATISFIED	I like the process. It is straightforward and easy. The candidate videos are the best. Thanks.
VERY SATISFIED	Very clear and simple.
VERY SATISFIED	Great!
VERY SATISFIED	Having a variety of ways to cast your ballot is great.
VERY SATISFIED	Easy to understand and made voting very easy
VERY SATISFIED	Very easy! Thank you
VERY SATISFIED	Excellent and very efficient.
VERY SATISFIED	You need to change the wording reference the Power of Change. I already have enrolled and have for years. If I don't check the box today, will I be removed from the program? A disclaimer maybe should be added indicating that if you are already enrolled, "you don't have to check the box and you will remain enrolled. To be removed from the program, please go to the website."
VERY SATISFIED	This was easy and painless. we put together and run thank you
VERY SATISFIED	Very easy to do. User friendly!
VERY SATISFIED	Online voting was fast and clear.
VERY SATISFIED	Best Electric company I experienced. Great job guys and keep it up. You sure do provide world class service.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very simple and easy. Thank you
VERY SATISFIED	It was easy to vote and had enough info in the Bio to make a decision.
VERY SATISFIED	good job to include the bio and a video from each candidate. Good luck to all!
VERY SATISFIED	This was very fast and easy.
VERY SATISFIED	very easy to use and access to the bios was wonderful
VERY SATISFIED	Simple! Should be used for all votes across the state and federally. Easy Peesy!
VERY SATISFIED	Easy and convenient! Thankns.
VERY SATISFIED	Works for me
VERY SATISFIED	Quick and easy. Thanks for including links to bios from the ballot!
VERY SATISFIED	Very easy to vote and appreciate the included BIOs about each person running.
VERY SATISFIED	I thought the amount of info given on each candidate helped me make my decision. The process was easy.
VERY SATISFIED	Appreciated inclusion of candidate bios.
VERY SATISFIED	Very easy
VERY SATISFIED	quick and easy
VERY SATISFIED	Fast and easy, thanks for the easy on-line access.
VERY SATISFIED	Thank you for making this a very easy process to vote and submit!
VERY SATISFIED	well done



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	The voting process was easy! Directions were clear and concise! Attaching the Bios is essential and easy to access. Great job making voting from home possible and EASY! Thank You!!
VERY SATISFIED	Easy to navigate and good info on candidates. Thank you!
VERY SATISFIED	Quick and easy
VERY SATISFIED	Really convenient and easy process.
VERY SATISFIED	Thanks!
VERY SATISFIED	I appreciate the availability of bios for the candidates. It's too bad the local political establishments can't do that. The process was easy and offered numerous options. Good job.
VERY SATISFIED	I question why we don't get two votes, since we have PEC bills for 2 distinct properties. We have 3 meters on our homestead and one meter [REDACTED]
VERY SATISFIED	easy to do
VERY SATISFIED	Very easy to vote this way.
VERY SATISFIED	Great process, secure procedure, comprehensive information on candidates, quick and easy!
VERY SATISFIED	I'm already in the round up program. Its a little confusing since I'm already in. If I didn't re-confirm was I going to be out?
VERY SATISFIED	I thought it was one of the best online voting tools I have used. Thanks for making the effort.
VERY SATISFIED	I think to provide cheaper energy for the customers help provide solar panels to all customers and sell the excess power to our neighbors



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy to vote.
VERY SATISFIED	Very easy and the bio links were very convenient!
VERY SATISFIED	Thanks for making voting easy for seniors and offering a chance to win bill credits.
VERY SATISFIED	Very convenient to vote online, thanks.
VERY SATISFIED	Simple enough
VERY SATISFIED	This made the process so convenient & easy!
VERY SATISFIED	super easy, loved having the candidate bios on-hand
VERY SATISFIED	Very easy to navigate. Thanks for implementing electronic voting!
VERY SATISFIED	Easy to follow.
VERY SATISFIED	I really appreciated the opportunity to read the bios. It helped to firm up my voting decision.
VERY SATISFIED	Informative and easy to navigate / use.
VERY SATISFIED	It was very simple. You msy want to tie it into the Smart Hub so that you need the password to get to the ballot.
VERY SATISFIED	love the use of technology and associated security. well done!
VERY SATISFIED	Great process
VERY SATISFIED	It was easy to use and beats standing in the heat to vote I also feel confident and online as well as mailing voting I've not seen enough evidence that there is fraud being committed in this process
VERY SATISFIED	Videos and ease of voting
VERY SATISFIED	Very user friendly.
VERY SATISFIED	This was easy and efficient. I really like the paperless voting!
VERY SATISFIED	Easy, efficient, direct, informative. great idea!!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Great way for participants to get their view out and a listen to their voices. I appreciate this method.
VERY SATISFIED	I loved the easy access to candidate bios and questionnaire answers. Thank you!
VERY SATISFIED	Easy to navigate.
VERY SATISFIED	thank you for doing this. It made it very easy.
VERY SATISFIED	Easy. Thank you..... why can't we do this for elections at the local, state, and national levels - too easy!??
VERY SATISFIED	Quick reviews and selections. Thanks.
VERY SATISFIED	Very easy and no standing in lines!!
VERY SATISFIED	Great process. Voting for anyone should be so smooth. Maybe y'all could contact the feds and share your success.
VERY SATISFIED	Appreciate the information provided for each candidate. Voting was easy to complete. Thanks
VERY SATISFIED	Fast and easy
VERY SATISFIED	Straight forward to the point process.
VERY SATISFIED	easy to use plus several other convenient methods
VERY SATISFIED	GREAT...First time voter.. 33 yr customer..
VERY SATISFIED	Great and fast process! Thank you for making it so easy.
VERY SATISFIED	Best way to be able to vote because it gives time for us to be able to look the candidates up ourselves and make best case decision.
VERY SATISFIED	It was very easy to vote and submit my ballot.
VERY SATISFIED	Easy and user friendly!
VERY SATISFIED	Was very quick and easy



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	You made it so simple to complete
VERY SATISFIED	I wish all voting was this easy! And thanks for providing candidate bios too.
VERY SATISFIED	I pray all elections will one day be as simple! Thank you.
VERY SATISFIED	This is very convenient and easy for our PEC vote, especially right now. (But I would not consider it for national elections!) Thanks!
VERY SATISFIED	Very quick and easy option for voting. Thank you.
VERY SATISFIED	Videos of the candidate were great. Thanks you!
VERY SATISFIED	EASY PEASY
VERY SATISFIED	Easy to vote.
VERY SATISFIED	Very easy and straightforward process. I liked the fact that you had the candidates bio on the ballot. The incentive of credit toward your electric bill when you voted was also a great idea and motivator.
VERY SATISFIED	Easy for one who has limited electronic ability
VERY SATISFIED	Easy. Thanks.
VERY SATISFIED	This was very easy and quick. I especially liked being able to click the link that led to each candidate's bio.
VERY SATISFIED	Much more convenient to vote online than completing paper ballot, finding a stamp and mailing.
VERY SATISFIED	Thanks for the opportunity to view the bios. I did my research beforehand, but I appreciate the chance to read them.
VERY SATISFIED	Super easy to vote online! I loved hearing from each candidate and having their bios to read. I would probably not have voted if it was just in person or by mail. Thank you for giving us this option!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	This system ROCKS !!
VERY SATISFIED	I appreciated seeing and hearing the candidates. Thank you.
VERY SATISFIED	Excellent process. Thanks.
VERY SATISFIED	An easy process and I liked the bio presentation for those running.
VERY SATISFIED	Easy to do, saves time and paper.
VERY SATISFIED	Very easy.
VERY SATISFIED	We are voting to replace the old Cronnies on the PEC Board so we Co-op members can be represented and not ignored by Oakley. He has forgotten we own PEC not him. I am totally aware of the PEC Board who has wanted to change the bookkeeping process to show PEC was not making profits when in reality PEC has \$100 million in reserves! Thanks
VERY SATISFIED	I would have preferred a "Yes/no" vote rather than a "Yes" or leave blank.
VERY SATISFIED	Quick & Easy.
VERY SATISFIED	Please continue this.
VERY SATISFIED	This was the easiest vote I've ever made. Thank you.
VERY SATISFIED	Quick and easy, great job
VERY SATISFIED	Easy but informative
VERY SATISFIED	Loved the Bios.
VERY SATISFIED	Thanks for the numerous forms of Notifications and Instructions and Methods to Vote!!!!
VERY SATISFIED	super easy, convenient, and quick. Love process. Thanks.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It was very simple. Even if you do not follow any type of news the bio for each candidate was there to help you make your decision
VERY SATISFIED	Love PEC. Very trustworthy and easy to work with.
VERY SATISFIED	Love the bio and video for each candidate.
VERY SATISFIED	Simple and like that internet voting that displays well on mobile device is an option.
VERY SATISFIED	Easy, fast, convenient, well presented.
VERY SATISFIED	Well done!
VERY SATISFIED	Love the ease and speed of being able to vote online like this. Wish every election were this simple.
VERY SATISFIED	Appreciate the electronic voting. thank you
VERY SATISFIED	Perfect process! Quick and simple! Thank you!
VERY SATISFIED	Best I have ever used.
VERY SATISFIED	Easy and simple.
VERY SATISFIED	Very easy process
VERY SATISFIED	Easy
VERY SATISFIED	It was very easy. Thank you.
VERY SATISFIED	Thank you for having a one click option from email that brought me to this no hassle ballot website. This functionality was critical in gaining my participation. I found the information and interviews with the Director candidates useful in developing an informed opinion. Keep the grid reliable, energy affordable, communication informative, voting easy and this member will be satisfied!
VERY SATISFIED	Simple and Secure, thank you!
VERY SATISFIED	Well Done! User friendly and simple to follow!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Easy way to way to cast my vote.
VERY SATISFIED	Very informative and easy to vote
VERY SATISFIED	Thank you for doing this online.
VERY SATISFIED	very easy to use and navigate
VERY SATISFIED	The process is very easy! It's great having the bios and ballots available through one email notice!
VERY SATISFIED	Very good information presented about each candidate. Loved the videos!
VERY SATISFIED	User friendly and very informative.
VERY SATISFIED	Clear and concise information, the candidate bios and videos were presently fairly and equally.
VERY SATISFIED	Easy to use, great bios included. Thank you.
VERY SATISFIED	Very easy to vote and find information
VERY SATISFIED	Simple and well-structured.
VERY SATISFIED	Thanks for making this process so easy.
VERY SATISFIED	I believe that it is a clean, fair and transparent process. I really liked the voting process which gives you multiple options to vote. Much success and good luck to all the candidates. Be blessed.
VERY SATISFIED	worked great
VERY SATISFIED	Very easy to vote
VERY SATISFIED	good process
VERY SATISFIED	Very easy
VERY SATISFIED	I'm glad you have the bios.
VERY SATISFIED	Easy to understand and complete!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	CONVENIENT
VERY SATISFIED	I love voting online because it is so fast and convenient.
VERY SATISFIED	GREAT WITH MANY OPTIONS TO FIT EVERYONE. WELL EXPLAINED AND EASY TO FOLLOW.. Well done
VERY SATISFIED	Gave all information that helped choose one.
VERY SATISFIED	Very easy to use and appreciate the bio's being attached.
VERY SATISFIED	simple and it worked!
VERY SATISFIED	I am VERY impressed and grateful for this easy process that includes good information.
VERY SATISFIED	Very easy, thanks
VERY SATISFIED	Very easy and fast!
VERY SATISFIED	Easy to complete the voting process with this online system. I hope it is accurate, transparent and can be audited as necessary.
VERY SATISFIED	Very simple and informative
VERY SATISFIED	This was very easy and quick to use. Good job!!
VERY SATISFIED	Informative and easy
VERY SATISFIED	Super easy :-] Thank you!!!
VERY SATISFIED	Thank you for your service. God bless USA.
VERY SATISFIED	I especially appreciated the videos of each candidate!
VERY SATISFIED	As senior citizens, we found the process so very easy to follow and complete. We appreciate also that you provided bios of the candidates. We have the utmost respect for PEC and its employees as a whole. Keep up the good work!
VERY SATISFIED	Great way to do things and especially voting.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	Very easy with all info needed to make decision.
VERY SATISFIED	Very easy process.
VERY SATISFIED	Very easy process.
VERY SATISFIED	It was very easy to follow, I liked the ability to be able to read each bio one after another, and that you had the videos to see the candidates speak. I was really impressed - wish it was this open and visible when I vote for board members of public companies...great job!
VERY SATISFIED	I'm comfortable voting on line. But even though the mail outs generate more paper waste, I prefer to read and study the candidates while holding the papers in my hand. Suppose that's just "my generation". I appreciate the early notification email to alert me to the upcoming election. It was an easy voting experience.
VERY SATISFIED	Very easy to follow instructions and enjoyed voting from home as opposed to driving to a polling place
VERY SATISFIED	Perfect - Full Bio and Video - Excellent !!
VERY SATISFIED	Extremely convenient.
VERY SATISFIED	I love the bio's attached with each name!
VERY SATISFIED	You've made this so very easy to do! Thank you so very much!
VERY SATISFIED	love the personalised link
VERY SATISFIED	Intuitive and easy to use. Thank you.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY SATISFIED	It is too bad that all sites are not this easy.
VERY SATISFIED	Thank you for the bios on each candidate. It makes a huge difference in learning a bit about them. I chose not to watch the videos as that "personal touch" can make or break a candidate. I need facts. One did not give many facts and was a bit vague. So I selected the one I felt best to handle the responsibility. Thank you for having a local co-op.
VERY SATISFIED	Good to have link to candidate bios.
SATISFIED	thank you for the electronic voting process :)
SATISFIED	Forgot to printout my vote.
SATISFIED	Voting is a job for two.
SATISFIED	It would have helped to have similar format for the bio page of all the candidates. Especially a clear list of endorsements, if any.
SATISFIED	Much easier than some interfaces
SATISFIED	Kept clicking one link in email and it kept telling me there was nothing. Finally clicked on a different one and had success. Too many options on where to click
SATISFIED	Easy well done
SATISFIED	I had to attempt log in information 3 times before I got in
SATISFIED	Very simple to navigate through the details and get the infomation on the candidates.
SATISFIED	good way to vote
SATISFIED	Very Easy!
SATISFIED	Simple and easy



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Email had candidates for District 4 and 5. I wasted time researching those for District 4 because when I clicked the link to vote only District 5 showed up. It would be more efficient if we just had District 5 candidate profiles in the email. Other than that it was pretty straight forward. Thank you. [REDACTED]
SATISFIED	No issues. Quick and easy.
SATISFIED	PEC has [REDACTED] us on our solar system. We invested \$70,000 based on a specific rate and not our system doesn't come close to covering our needs based upon the new rates. WE WERE [REDACTED] by the current board!!!!!!
SATISFIED	Loved watching the candidates speak and give personal opinions and hopes/ways to improve the board.
SATISFIED	It would be really nice to have the bios on the ballot, instead of linked
SATISFIED	PEC needs a forward thinking candidate, green energy is a mandate for our future needs.
SATISFIED	It would be helpful to add political party affiliation to the bio.
SATISFIED	need more solar options
SATISFIED	Having video was great and easy to view bio on each candidate was simple.
SATISFIED	Efficient and easy
SATISFIED	Please stop mailing ballots to everyone to reduce waste and \$\$
SATISFIED	Difficult to know district we reside in
SATISFIED	Easy



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Hard to select the candidate on the phone with such a small box. Had to zoom in quite a bit.
SATISFIED	It is really nice this can be done online with just a few clicks.
SATISFIED	Thanks for making this process fast and painless. I love the service PEC provides.
SATISFIED	Easy Peesy
SATISFIED	Easy to use...thanks
SATISFIED	Not sure how secure this is and I would not like it for government elections.
SATISFIED	Quick & easy
SATISFIED	Easy, environmental-friendly
SATISFIED	It is great to have information from each candidate available on line as it helped in making my decision.
SATISFIED	Pretty quick and had useful bio info on all the candidates.
	It would be nice to see what each candidate is going to do to improve reliability so we don't have another snowpocalypse with multi days without power and how we are going to reduce energy costs to users.
SATISFIED	Quick and easy to do!
SATISFIED	Simple and secured.
SATISFIED	The email I received said: "This year, you can vote to fill a seat on the PEC Board of Directors for districts 4 and 5." However, I was only able to vote in one of the races. Very confusing!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I thought it was NOT fair how the current director of area 5 got a full page devoted to him, while his challengers only got half a page each. That's favoritism and is NOT okay. Everything else was easy, but that one? Nope. Not cool at all. He was able to list things he'd like to do in the future, who he was endorsed by, a bit about his family and more while the challengers didn't get that. NOT COOL AT ALL. And leaves me with a bad taste in my mouth towards him.
SATISFIED	Like the videos and write-ups for each candidate.
SATISFIED	It was a little difficult to find the Vote Now button. I had to navigate to several other pages before running into it.
SATISFIED	it would be better to have a leader that is able to keep in or preferably under budget easier access to solar home integration information for lower bills back up power ect
SATISFIED	Very easy to vote.
SATISFIED	simple and efficient. Hopefully reliable and trust-worthy!
SATISFIED	Fairly easy to use.
SATISFIED	For someone who is not very good at tech related things, the website that PEC is using was very easy for me to navigate, understand and use to vote today.
SATISFIED	The email with the information was very helpful. It was harder trying to figure it out online.
SATISFIED	Easy and very informative.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Not sure about the security of the process. That's my concern. I certainly dont want the incumbent to win, but who is to say there's not a problem with counting the ballot for the challengers and he gets on the board. How can you reassure us?
SATISFIED	convenient
SATISFIED	Well presented. Voting process simple.
SATISFIED	Easy to understand and process the ballot
SATISFIED	This was easy and I was sent adequate information to choose between the candidates. I assume my vote is private?
SATISFIED	good bios and fairly easy to navigate
SATISFIED	but one of the questions should be "do you believe in draining our lake so people can keep moving into Austin"!
SATISFIED	Simple and easy.
SATISFIED	The easily viewable bios and videos were nice.
SATISFIED	I was unable to find my voter login info so I called the number provided for elections assistance 952-974-2339 and the mailbox was full and was told to call back. This may not be ideal for older folks that may need help. However I was able to receive prompt assistance from the Chat service provided by the elections contractor.
SATISFIED	The voting process was easy to understand. And, since I am not familiar with any of the candidates, the video about the individual candidates was very helpful in "meeting' the candidate and forming a better opinion. Thank you!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	System works well, but when you go to one of the informational links, you can't return to the original document. You have to reopen the email and start over. Thanks
SATISFIED	Directvote links sent in the email are blocked as unsafe by both my browsers. We were able to vote using smarthumb.
SATISFIED	Great, easy to follow process.
SATISFIED	Would have liked to see that I was credited with a vote for each of my 2 PEC accounts.
SATISFIED	Very easy
SATISFIED	this is great
SATISFIED	I didn't see where I could request verification that my vote had been received and counted.
SATISFIED	Seemed easy to use for a man in his 80s. Cheers.
SATISFIED	As long as it is a secure process I am good with it.
SATISFIED	Easy to do. Thanks!
SATISFIED	A direct link on SmartHub Home page would be helpful in finding voting pages.
SATISFIED	The VOTE button doesn't show up on the Smarthumb app on my phone. Had to use my PC. Just so you know. Thanks.
SATISFIED	overall good, seems a bit overly complex for the last two steps....
SATISFIED	Provided links and information required to vote
SATISFIED	I liked the link to bio - extremely helpful.
SATISFIED	It would help if the voting page displayed the account name and number so I could more easily track which of my accounts was associated with that particular ballot.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Simple, straightforward process.
SATISFIED	Very easy. Thank for making this simple and eliminating excuses for not voting.
SATISFIED	Easy!
SATISFIED	Both candidates provide shallow details of what they will do on the board.
SATISFIED	Next time lets have a question that asks: What will you change with PEC policies and directions regarding solar power installed by homeowners.
SATISFIED	appears to be a good way to vote
SATISFIED	I have been rounding my bill to the next dollar for several years. Should there have been a short explanation that selecting that choice is for customers who are not currently having their bill rounded up or was it necessary even if a customer is currently enrolled.
SATISFIED	It's good. Would be better and a lot easier if we could just vote in the mobile app, though. Seems like you could get more people to vote that way.
SATISFIED	Very simple and easy
SATISFIED	Simple with no problems
SATISFIED	Loved having the bio's readily available.
SATISFIED	Would have liked to have seen something on each candidates profile about their views on home solar installations and how they will influence the PEC views on home solar installations should they be elected to the board.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Quick and easy
SATISFIED	You would get more participation if you emailed links to candidate bio, questionnaires, etc ahead of time. I never would have guessed that info was only available from the ballot page. Most people would never get that far because they won't even launch the ballot if they don't know anything about the candidates.
SATISFIED	easy enough
SATISFIED	Thanks for offering the voting process online, for many years now. Works fine - would prefer if the ballot *just* had candidate info and voting... and did not offer the option ofc"rounding" monthly bill: that is not what this election is about. Also, if PEC seriously were to work to provide broadband to members, in addition to encouraging renewable energy initiatives... they might gain back some of the trust and respect that has been lost in the past decades. Try leading for a *change*
SATISFIED	Very convenient...so easy, this became my first time to vote.
SATISFIED	nothing to mention



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	I would very much like to be able to read the candidates questionnaires and conflict of interest forms without having to download them to my computer or phone. I think learning more about the people that we elect is important, but cannot accept additional downloads. If this one small item is changed, you will receive a "Very Satisfied" rating on the online voting process. Thank you so much for making voting easier!
SATISFIED	Thank you for making the voting process easier and adding video bios!
SATISFIED	Easy and well constructed process.
SATISFIED	I was already enrolled in the Power of Change program, so not sure why I was asked again. I voted "Yes" because I agree with the premise of the program and the benefits it can deliver to our community. Also, I wonder why I had to request my election login information, instead of it being automatically sent to my email of record? I received a notice from PEC on 10-May, so I was expecting an email from PEC again.
SATISFIED	It was very easy
SATISFIED	It was easy and convenient. I appreciated the information attached for each candidate.
SATISFIED	I liked that the videos and bio were available on the voting form
SATISFIED	Could have made the Vote Now button on smarthub a bit more prominent, but that's a minor complaint.
SATISFIED	User-friendly format for sure!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Easy enough Wish I had received information on the candidates before today
SATISFIED	Embedded video was very cool and slick.
SATISFIED	Vote from email was easy.
SATISFIED	It may have been my laptop but I could not get the sound to work on the videos. Great process, wish more elections had this level of detail!
SATISFIED	Will there be a confirmation email that we have been entered into the drawing?
SATISFIED	It turned out that this was much easier than the directions sounded. Preliminary info was very confusing about using log in credential. Instructions need to be revised to make directions as clear cut as the actual voting was. I put it off several times because it was confusing and I thought it would take longer to figure it out.
SATISFIED	I would have liked a little more detail about the potential renewable energy stances between the two candidates.
SATISFIED	I don't know why you ask for me To type in my password and ?username?
SATISFIED	I wasn't able to have the view the video. It just hung up. I know Kathy well, so no big deal. Thank you.
SATISFIED	What organizations does Power of Change support?
SATISFIED	Easy process, it was really helpful to have the bios available as well!



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	It is important to cancel voter fraud attempts by insuring that the ballot sent via email is returned from the same IP. Voter fraud has been practiced effectively in the Windermere Oaks Water Supply Corporation elections and the Spicewood Pilots Association elections
SATISFIED	I think it is confusing to have to vote on the round up process when you are already a member using that option. I voted for it again because I didn't know if I would be dropped if I didn't vote for it again.
SATISFIED	PEC may be better served during this process by prominently displaying a navigation icon on their home page with respect to voting. I had to do a little searching/navigating to find it. Typically I would have abandoned the effort rather than have to type in URL's. Chance at credits keep me in the game though. I guess that aspect worked. Thanks for all y'all do.
SATISFIED	No problem, was easy and understandable
SATISFIED	A better way to vote
SATISFIED	I never received an email with "unique election voting credentials to arrive safely in my inbox". I remembered to vote after I was prompted by a text I received from one of the candidates Kathi Thomas.
SATISFIED	Straight forward, clear instructions, worked the first time without difficulty
SATISFIED	Slow to load. Otherwise, very simple
SATISFIED	We are good with voting online as long as it is secure, verified, and audited properly.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Thank you for the email reminder to vote and the direct link. That made it much easier to complete for me.
SATISFIED	Easy to use.
SATISFIED	easy, quick, pretty efficient
SATISFIED	Nice to be able to do that electronically Thanks
SATISFIED	The bios were very helpful.
SATISFIED	Voting was easy and instructions clear. Thank you!
SATISFIED	Thank you James for giving me the confidence to continue the Leadership.
SATISFIED	I had a little trouble seeing the Vote Now Button. I would suggest making it larger or a different color from the other buttons.
SATISFIED	very easy.
SATISFIED	I appreciate the candidate YouTube videos
SATISFIED	N/A
SATISFIED	None
SATISFIED	I would recommend inviting a larger amount of content and context on the issues that are both supported and not-supported by these candidates. For ex. PEC should ask these candidates, are they for renewables or against, are they for or against batteries, are they for or against expansion of infrastructure and associated higher surcharge in residential bills, etc.?
SATISFIED	Very quick and easy with the login URL. The voting page isn't mobile friendly but was usable on mobile.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
SATISFIED	Cool beans, process made easy.
SATISFIED	Easy. Thanks.
SATISFIED	easy to do it.
SATISFIED	I really enjoyed the video bios from the candidates, that was great. Would like to have them provide thoughts on immediate action items they would take upon winning the election.
SATISFIED	well-written instructions
NEUTRAL	I attempted to vote using the SmartHub app on my iPhone and could not find a way to vote. The desktop version worked easily.
NEUTRAL	Not about voting, but would like to know why the PEC is spending our money to sponsor other businesses/events.
NEUTRAL	It would have been helpful to have had my username and password in the mailer, but the email came pretty quickly with it which was nice.
NEUTRAL	QR code worked great. would have been nice to just vote the the SmartHub app.
NEUTRAL	Getting the login credentials to vote was "bumpy". I didn't receive an email directly with them and then got them via the request function on the election page....once I did that, they came right away.
NEUTRAL	Not enough information about each candidate to truly understand where they stand the pros and cons. picture paints them as a qualified candidate but under the cover where do they stand on issues that concerns each and everyone on us.
NEUTRAL	Need a better awareness campaign via email notifications or mailers to increase turnout.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	It didn't like my email..... amandacoxrobson@gmail.com
NEUTRAL	It required numerous requests from me by phone & online to receive Voter ID and password to be able to vote online. In future I will plan to vote by mail. I almost checked Dissatisfied with the process, however each of your staff that I spoke with was very courteous & trying to help.
NEUTRAL	Wasn't super clear what my log in was -- I tried logging in with my PEC account. But I got it easily enough by having it emailed to me.
NEUTRAL	It would be helpful if there were a list of questions that both candidates answered so that we could understand their perspectives.
NEUTRAL	Voting process is fine, although we'd like more info on PEC strategic & tactical plan discussions and decisions.
NEUTRAL	It's really hard to give money away for the first people to vote if we don't get our election ballots till week after you open the voting so it's not really equalize through all the members of the Pedernales electric co-op
NEUTRAL	I did not see a candidate that supported individual rooftop solar. PEC has their head in the sand until they reverse the changes they made to the roof top solar. I can't imagine anyone investing in solar. The breakeven timeline is now 20 years plus.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	We don't need more overpaid "board members" that do nothing but merely soak up huge paychecks from blue collar electric consumers. How about use the money we pay these fatcats with and keep our system operational and up to date. Waste of money paying these politicians to "make decesions".
NEUTRAL	We all have busy lives and it is easy to forget about something like voting in a PEC election. I became aware of this election through a 3rd party. It would be nice to get a couple email reminders from PEC within a month of the voting period. Thanks.
NEUTRAL	Did not take me to vote page....had to click from email multiple times because of other notices coming up first.
NEUTRAL	I voted for Kathy because she understands the anti-solar policies the board has had. I wish I could replace all of them.
NEUTRAL	sure wish there were more people to choose from.....I actually didn't like neither of their STATS
NEUTRAL	How can I verify my vote was processed and counted?
NEUTRAL	We should also have opportunity to OPT OUT of having our voter member information exempted from public release on the ballot instead of having to call in or by snail mail.
NEUTRAL	We should be voting in person and the meeting should be on a Saturday afternoon in order that the Members (WHO OWN) the Coop. Tired of arrogance of PEC
NEUTRAL	I would appreciate direct links to details about responsibilities and compensation of the board members.
NEUTRAL	Side by side comparisons on specific views would have helped.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NEUTRAL	The election ID and password seemed an unnecessary extra step instead of just logging into our account. Doesn't make it easy which may hinder number of votes.
NEUTRAL	I am already a member of the round-up billing for power of change. The ballot should have a selection to continue the power of change, otherwise the ballot looks like I don't contribute.
NEUTRAL	Due to multiple, working adults in our household, I feel like PEC should give the opportunity to vote, to both adults rather than just one per account. My husband and I might not have the same preference and we should both have that opportunity to cast our vote. Maybe I'm just unaware of this opportunity for a secondary vote through our account. I will attempt to educate myself on this matter, in case he would like to cast his own vote. Thanks for your consideration.
NEUTRAL	No comment
NEUTRAL	It would have been helpful if the candidates had been asked a series of questions that they could have answered.
DISSATISFIED	Email instruction gave me Election ID that did not work, had to call the election vendor and stay on long hold and they told me I was not on their list and finally had to email the PEC election coordinator to get election ID. I think normally I would have given up as most people will likely do, but I stayed with it. Participation is already low, so this type of mishaps won't help.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
DISSATISFIED	I don't know why we can't just use our member number and password for voting. I couldn't get to the vote for a long time because the password was wrong and I couldn't see what I was typing in. Had to open another window, type in the password and then copy it to the page. Frustrating.
DISSATISFIED	Link did not work. Had to go around and around to get to ballot. Prompts did not help
DISSATISFIED	I did not receive the promised email with voting login information. I had to click on "request login info" to receive the voting email with login info.
DISSATISFIED	I'd like to know the political party of both of these candidates
DISSATISFIED	I was just informed that this voting system contains malware. Thanks for messing up my computer!
DISSATISFIED	This was not an easy way to vote.
DISSATISFIED	Should be able to vote at annual meeting.
DISSATISFIED	Link should say "Submit Ballot" on first page where ballot is shown - not "Go to Confirmation..."
DISSATISFIED	Way to difficult to find the information needed to vote online. Its as though you are discouraging voting other than by mail which does not require that I read several pages of instructions first. Plus I have difficulty seeing the code once I finally found it.
DISSATISFIED	Seems a little complicated as the instructions are very specific. Would like to have ballot tied to membership/account for easy access. Thanks
DISSATISFIED	Needs to have at all PEC locations



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY DISSATISFIED	SBS did not answer phone about online voting , and had a full mailbox
VERY DISSATISFIED	Received an email 5/10 -would receive email with ID and password. Never received. Spent half a day on phone with PEC and company. Company said email not registered with PEC- couldn't give me info. PEC showed email was registered. Assured would CB in 2 hours (after they emailed PEC) No call back. Tried to call; VM full. Tried in the early am-"worked! Complete disaster. Wasn't just me. They said they had a process to get email from you-usually took 1-2 hrs. Can we just go back to what worked?
VERY DISSATISFIED	Do not add random "also give money to charity" stuff to election ballot.
VERY DISSATISFIED	Very good
VERY DISSATISFIED	Paper ballots ensure an opportunity for a full audit. I do not trust electronic voting.
VERY DISSATISFIED	Smart hub did not have a vote now button. Took me a week to figure out how to do this. Also I have 2 votes (accounts) and I'm only getting one chance to vote, one vote. You need to do better.
VERY DISSATISFIED	I received an email notice about the upcoming election, but didn't receive a ballot by mail or email.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
VERY DISSATISFIED	STOP TRYING TO TRICK PEOPLE INTO "GIVING" I'm really sick of the demented instance on shoving a checkbox everywhere-- making it look like it's required!-- while NOT explaining that it's going to charge customers EXTRA. That should be illegal. It's deceitful the way PEC tries to push it & makes me NEVER want to support it in ANY way. We donate through work for matching purposes. Make sure you're set up with Benevity if you want donations withOUT horrible tricks that cost the most vulnerable.
VERY DISSATISFIED	Very easy to use
VERY DISSATISFIED	With election fraud currently endemic, I prefer a mail in paper ballot.
VERY DISSATISFIED	I did not receive a ballot by mail and when I went to the "vote now" button online, it asked for my election id and election password, none of which were sent to me despite the fact that I did receive an email earlier asking me to recognize the PEC vote email to my email, which I did. The smarthub worked great, other methods were not available.
VERY DISSATISFIED	voting should be front and center, not a tiny button - no one will see it - Also - why are there 2 submit buttons - one on top and one on bottom? Why can't you have photo a short paragraph visible and let people click instead of a radio button from 1990.... I'm disappointed in this process and in PEC and how they are so shortsighted about embracing renewable energy. You could create a new revenue source, selling, installing and maintaining solar instead of punishing customers monetarily.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	works very smoothly. Good job.
NO COMMENT	Would have preferred a physical ballot
NO COMMENT	Appeared to work just fine
NO COMMENT	I would rather vote by allowing competition instead of the PEC monopoly.
NO COMMENT	Voting process was on a platform that was easy and friendly to use. I certainly did appreciate reading the Bio's from the candidates.
NO COMMENT	Electricity needs to cost less!
NO COMMENT	The process is perfect. The government should be using this as an example of how to do it. The BIO for each candidate told me a whole lot about the individual so eliminate any doubt about a candidate.
NO COMMENT	Very easy and informative having bios accessible
NO COMMENT	Easy Still not happy with the storm surcharge when we did not have power for 5 days. Also did not receive a response from our representative about why we did not have power for 5 days
NO COMMENT	thank you!
NO COMMENT	Super easy! Thank you!
NO COMMENT	Easy! Very organized!!
NO COMMENT	Send out brief bios with mail ballot



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	The candidate bio's are essential to making informed voting determination, thank you for that. Voting online is easy and efficient.
NO COMMENT	I already signed up for the rounding up of my bill. So that option on the ballot was confusing.
NO COMMENT	Super easy I appreciate it.
NO COMMENT	Very satisfied, thank you.
NO COMMENT	Very easy to cast a vote
NO COMMENT	Fairly easy, Could have fewer steps
NO COMMENT	Easy peezy
NO COMMENT	Took a little while to figure it out, but its ok.
NO COMMENT	THANK YOU FOR MAKING IT SO EASY!
NO COMMENT	No problem
NO COMMENT	Nice work --- easy to use! Thanks.
NO COMMENT	It is good.
NO COMMENT	Nice & Easy way to see the BIO & Vote.
NO COMMENT	Love it!
NO COMMENT	Very easy and clear. Thank you.
NO COMMENT	I
NO COMMENT	How does Kathi Thomas keep running? Is there no limitation for how many times a failed candidate can be nominated? It's really jumped the shark.
NO COMMENT	Time for a change
NO COMMENT	Thank you for making voting online easy.



PEDERNALES ELECTRIC COOPERATIVE 2022 DIRECTOR ELECTION

"Your level of satisfaction with the web voting process:"

Rating:	Comments about this process:
NO COMMENT	Seems easy enough.
NO COMMENT	Very easy process.
NO COMMENT	Would like to know the candidates political views and affiliation
NO COMMENT	very quick and to the point
NO COMMENT	Satisfied with the process. Shocked [REDACTED] Oakley is on the PEC Board.
NO COMMENT	It was pretty difficult finding the "election ID and "election password" on the paper ballot instructions.
NO COMMENT	Very easy
NO COMMENT	Love voting online and having the bio available to read
NO COMMENT	Easy. TYSM PEC!
NO COMMENT	Excellent!
NO COMMENT	It was informative to have there bios and get a look at there careers history and backgrounds.
NO COMMENT	Election integrity during the voting process is meaningless if the people counting the votes don't have integrity.