



*ATTENTION ALL INCOMM TEXAS MERCHANT LOCATIONS

Customers can now pay their Pedernales Electric bill in store with VanillaDirect Pay



- Please do not turn these customers away when they come to the store to pay their bills.
- \$1.50 Fee to the customer
- UPC CF125 799366433651

VanillaDirect Pay Training Refresh Guide

A Pedernales Electric Customer will come to the register with cash and present a VanillaDirect Pay barcode for bill payment.

The barcode will either be on their mobile device or a printed statement.

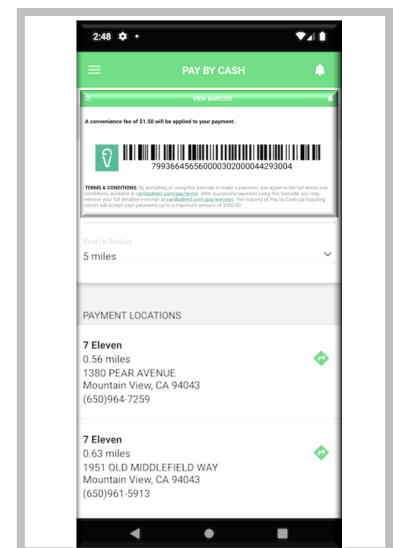
The barcode will look like this:



Mobile Device



Printed Email



What To Do at the Register:



1 SCAN

Scan the customer's barcode on their printed bill or mobile device.



2 PROMPT

The register will prompt you to enter an amount.



3 ENTER

Ask the customer what amount they want to pay – and then enter that amount.



4 COLLECT

Collect the desired cash amount (and fee, if applicable) to apply to the payment amount.



5 COMPLETE

When the transaction is completed, hand the receipt to the customer.