

Key statistics about your electric cooperative

At PEC, we are more than an electric utility. We are a cooperative owned by our membership, and we believe it is important to share key information with our members.

We are ranked among the top 10 utilities in the nation for customer satisfaction by J.D. Power, and our rates are lower than the Texas and national averages. Review some key facts about your cooperative below. Additional information, such as an archive of annual reports, Form 990 compensation reporting, and key industry ratios, is available at pec.coop/archives.

Average Cost Comparison (Dec. 2018)	1,000 kWh*	1,275 kWh*	1,500 kWh*	2,000 kWh*
PEC residential average	\$106.18	\$129.88	\$149.27	\$192.36
Texas residential average**	\$112.20	\$143.06	\$168.30	\$224.40
National residential average**	\$124.70	\$158.99	\$187.05	\$249.40

Note: Average cost determined using total residential revenues and total residential kWh sales.

*Cost is estimated from the cost per kWh at 1,000; 1,275; 1,500; and 2,000 kWh in order to provide an accurate comparison with Energy Information Administration (EIA) data.

**Source: U.S. EIA, Form EIA-861M (formerly EIA-826), Monthly Electric Power Industry Report.

Active accounts (4/1/19)	318,300	Average consumers per employee (4/1/19)	392
Members (4/1/19)	266,765	2018 average outage time per account	54 minutes
Miles of line (4/1/19)	22,258	Percent growth in meters in 2018	4.7%
Employees (4/1/19)	804	2018 J.D. Power Electric Utility Residential Customer Satisfaction Study score	788
Capital credits retired in 2018	\$12.1 million	Board meetings held in 2018	13
Fitch bond rating (affirmed June 2018)	AA-	Members voting in 2018 PEC Board election	12,460
2018 total assets	\$1.7 billion	Percentage of members participating in 2017 online voting who were "very satisfied" or "satisfied" with the online voting process	96.5%
Equity as a percentage of assets	40.38% ¹	2018 PEC open records requests	77
2018 revenue	\$638.5 million ¹	2018 community support and member assistance	\$453,989
2018 revenue percentage allocated to power cost	60.03% ¹		
2018 distribution operating expenses per average meter	\$381 ¹		

¹Pre-audit figures, subject to change