

# Tell scammers to scream

Unfortunately, it is not uncommon for criminals to exploit our reliance on electricity to try and scam PEC members out of their money. Their methods can be sophisticated enough to trick even savvy consumers, but following a few simple steps can help ensure you never fall victim to these scams.



# Identifying potential scams



If you are contacted by someone claiming to be from PEC threatening to shut off your power if they don't receive immediate payment, do not pay them, and contact us right away.



While PEC employees collect payments at residential and commercial locations, they will never accept cash. All PEC employees carry photo identification badges, travel in company vehicles, and wear PEC uniform shirts.



We will never ask you to pay using a prepaid card, call you from an out-of-state number, or instruct you not to call a listed PEC number to make payment.



PEC does not ever sell products or services by phone or door-to-door. If you are approached by someone claiming to work for or in association with PEC, ask to see identification or contact us immediately.

**Suspect a scam? Visit the contact us section of our website or SmartHub and select 'Scam Report,' or call us at 888-554-4732. Our agents can verify the identity of PEC employees.**

