



# How to set up SmartHub

## Step 1

Visit [pec.smarthub.coop](http://pec.smarthub.coop) and select the new user link.

E-Mail:

Password:

Login

[Can't access your account?](#)

[New User? Register to use SmartHub!](#) ←

## Step 2

Fill out the following information and submit.



**New User Registration**

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Submit Cancel

## Step 3

Complete these security steps and submit.

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Security Question 1  
Billing ZIP Code

Answer

I'm not a robot 

I accept the [Terms and Conditions](#)

Submit Cancel

## Step 4

You will receive a confirmation email to verify your account and reset your password.



**Welcome to SmartHub!**

Your SmartHub registration was successful. Please click the link below to verify your account and set your password.

Verify Account

## Step 5

Fill out the information below to reset your password.

**Please change your password**

E-Mail Address

Current Password

New Password

Confirm Password

Submit Cancel

## Step 6

Next, you will be asked if you'd like to activate paperless billing. (Please note: This step is optional and not required to access your account.)

Would you like to turn off paper bills?  Yes  No

Please note that this will apply to all accounts registered with this email address.

Submit Cancel

## Step 7

One final step, provide a security phrase; this is not a password, but a security verification.

**Security Phrase**

Please choose a Security Phrase before proceeding. This phrase is required to be set up before you can make payments, store or update credit cards and bank accounts for future payments, or sign up for Auto Pay.

When entering your financial information, if the Security Phrase displayed on the form does not match your chosen phrase, please DO NOT enter any personal information and contact customer service.

You can update your Security Phrase at any time by selecting 'Update My Security Phrase' under the 'My Profile' tab.

Security Phrase

Minimum of 5 characters in length

What's a good security phrase?

Save

Explore and enjoy the features of SmartHub – pay your bill, view your electricity use and billing history, report outages, and more.